Faculty Survey Results

Buswell Memorial Library, 2014

The following slides compare faculty perceptions of the library in 2010 and 2014.

74 respondents in 2010

46 respondents in 2014

If you participated, thank you!

The survey is an important part of the library's assessment program.

We actively use the results to make decisions and improvements.

Library Research Instruction

Professors' engagement with library faculty in research instruction is increasing.

Over the past two years (four semesters), I have scheduled a librarian to teach my students _____ times.
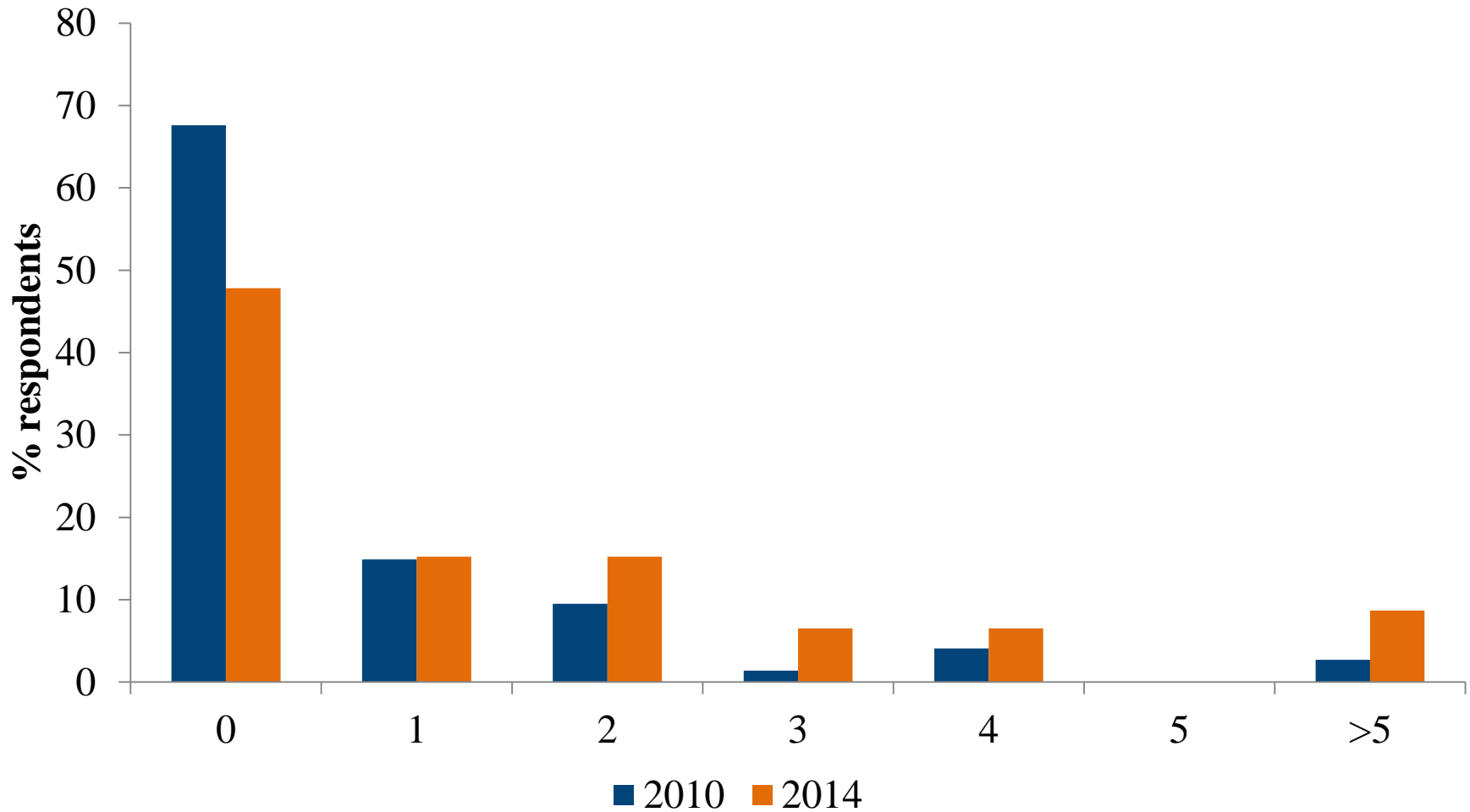
Over the past two years (four semesters), I have recommended a student to consult with a librarian _____ times.
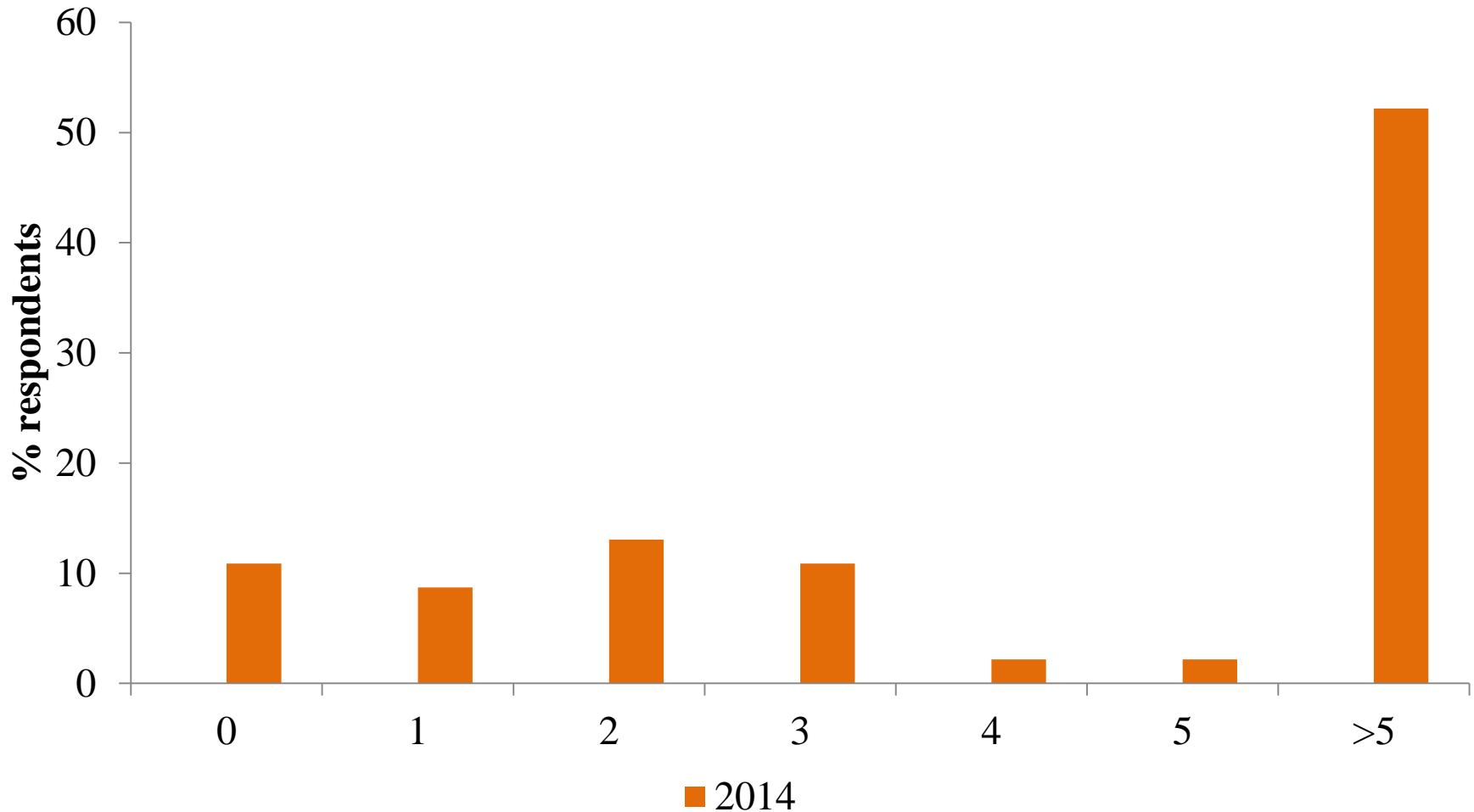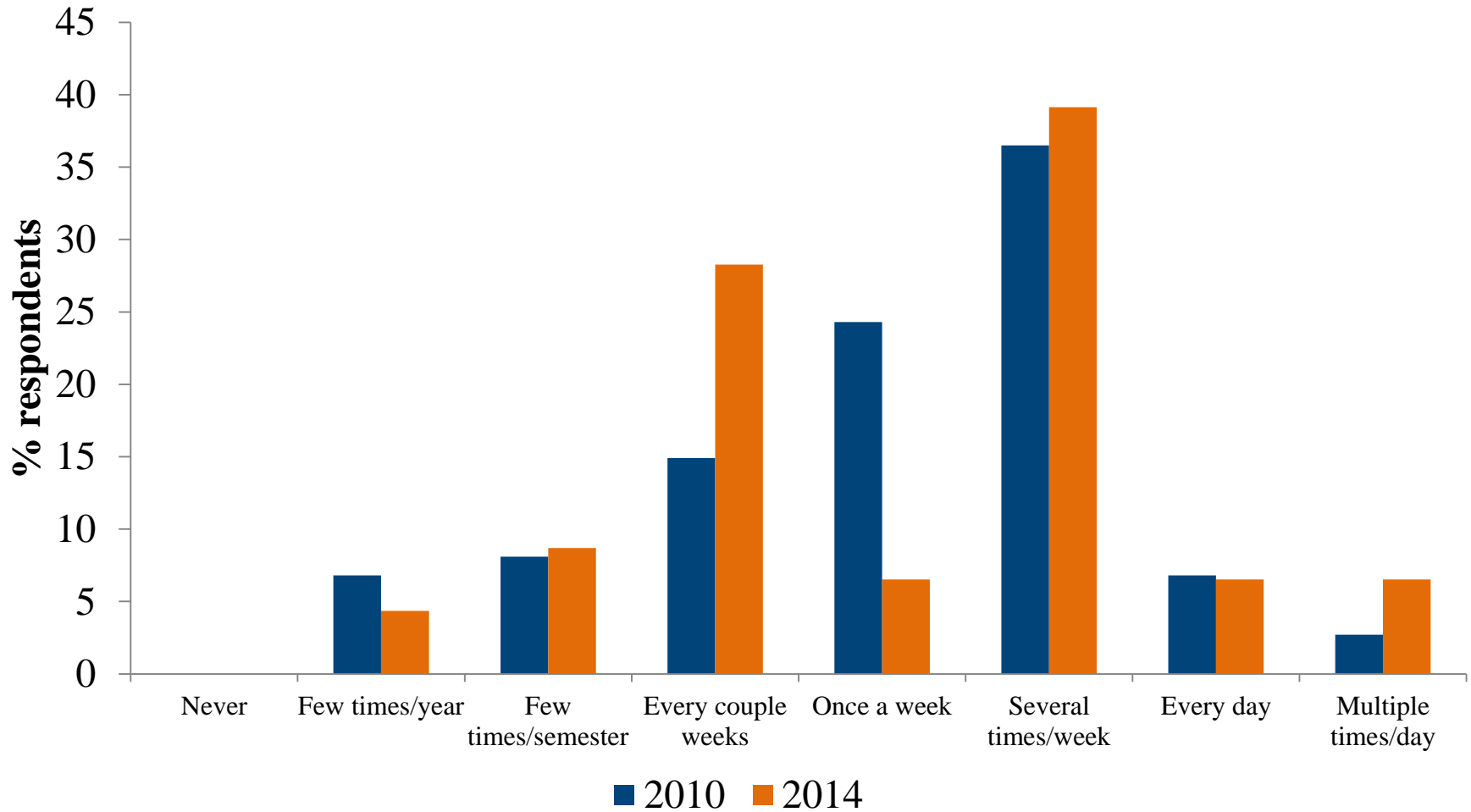
My students who receive in-class, librarian-provided instruction produce higher-quality work than my students who do not receive this instruction.

Average response:
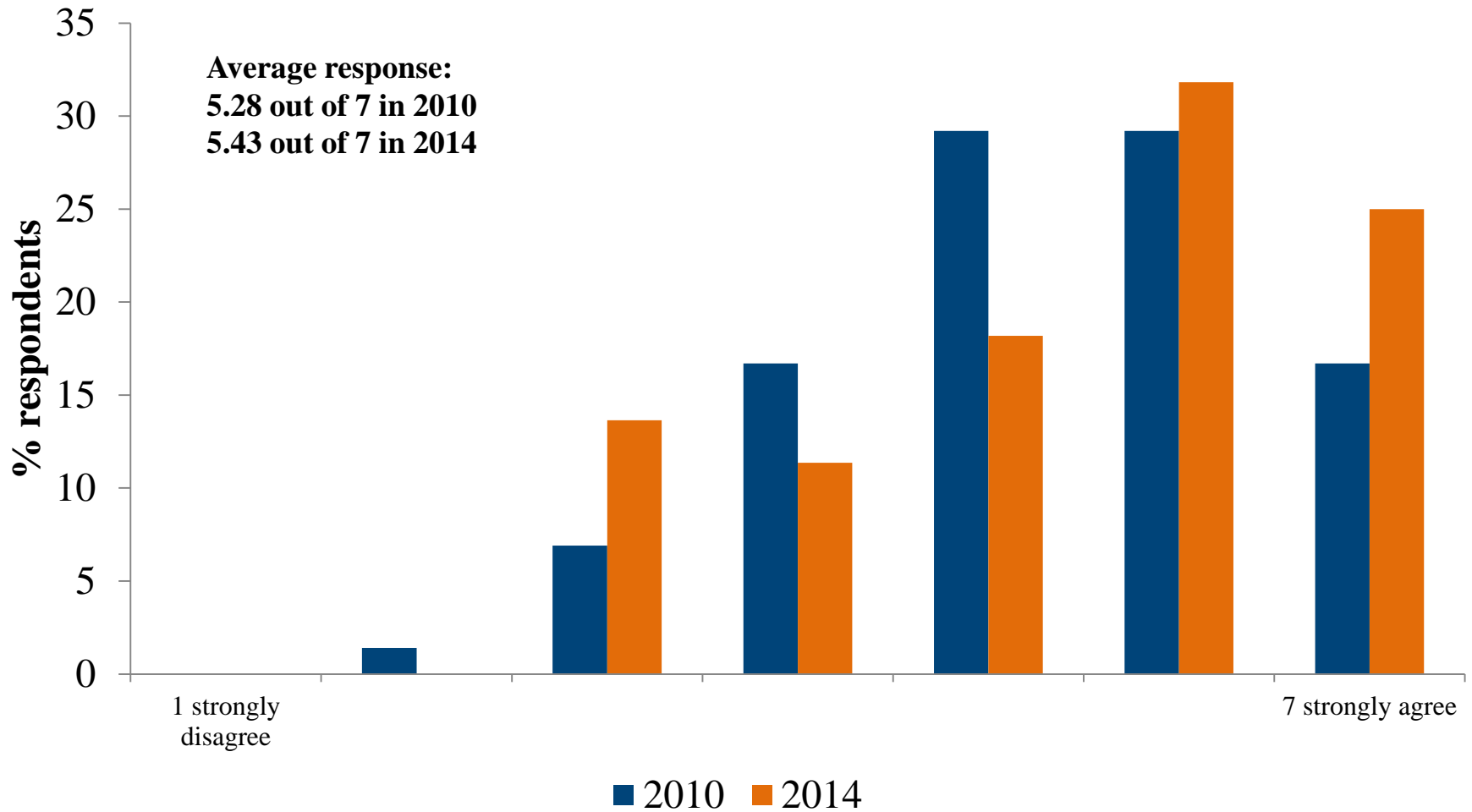**4.82 out of 7 in 2010**
5.03 out of 7 in 2014
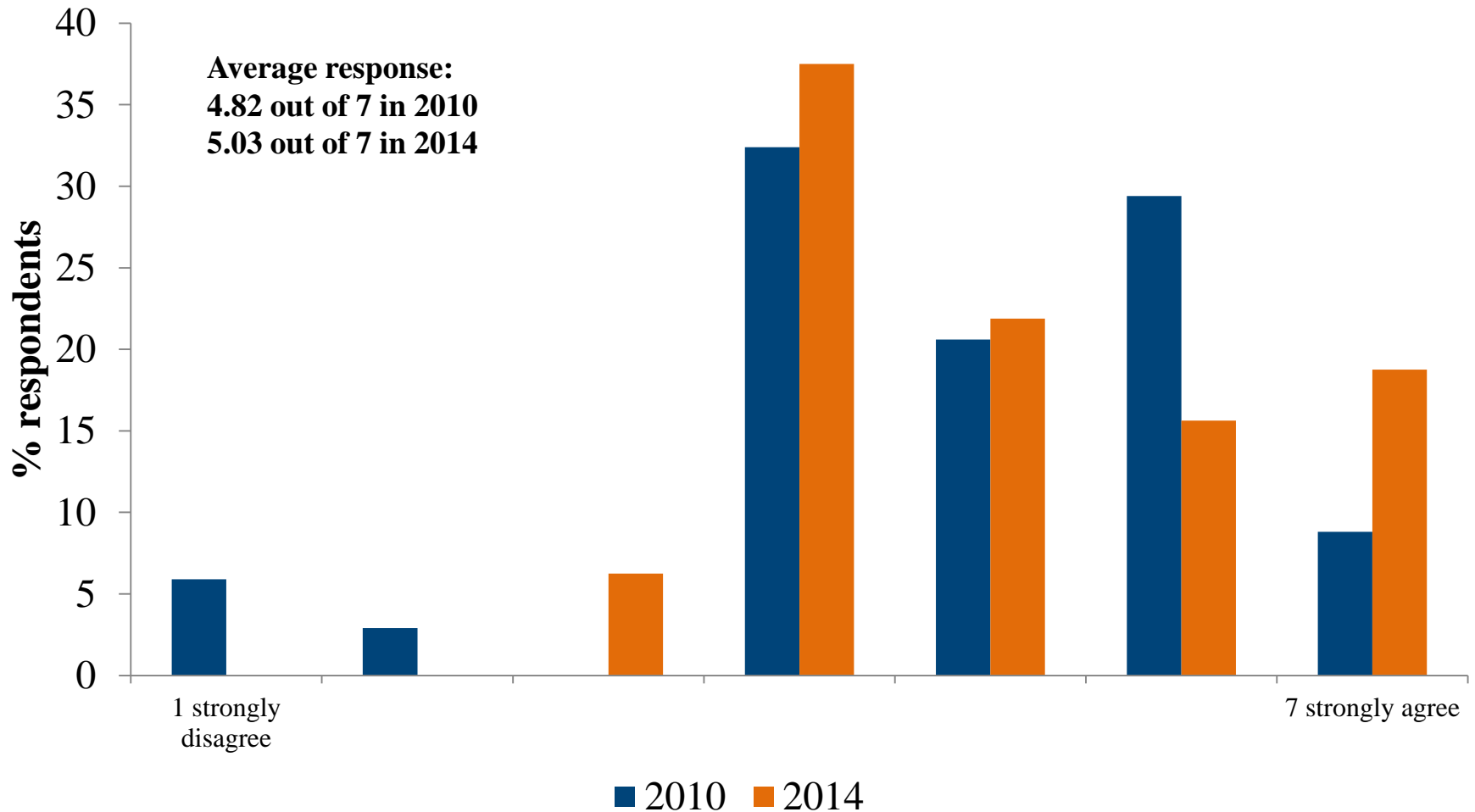
Library Website

Use is steady; satisfaction has increased.

During the academic year, I use the library website on average _____.

The library's website enables me easily to locate library resources on my own.

Average response:
5.28 out of 7 in 2010
5.43 out of 7 in 2014

Legend: ■ 2010 ■ 2014

Y-axis: % respondents (0 to 35)
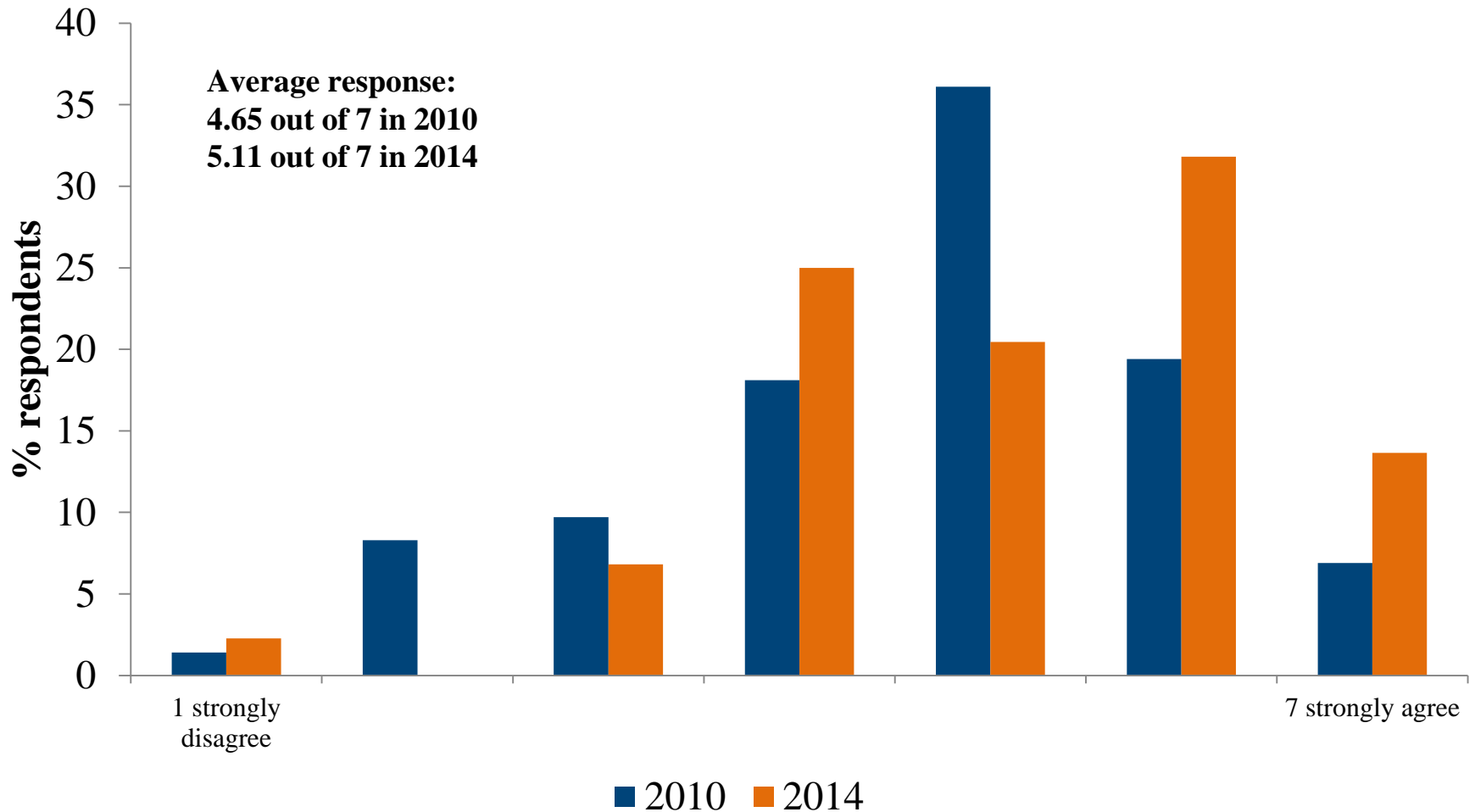X-axis: 1 strongly disagree ... 7 strongly agree
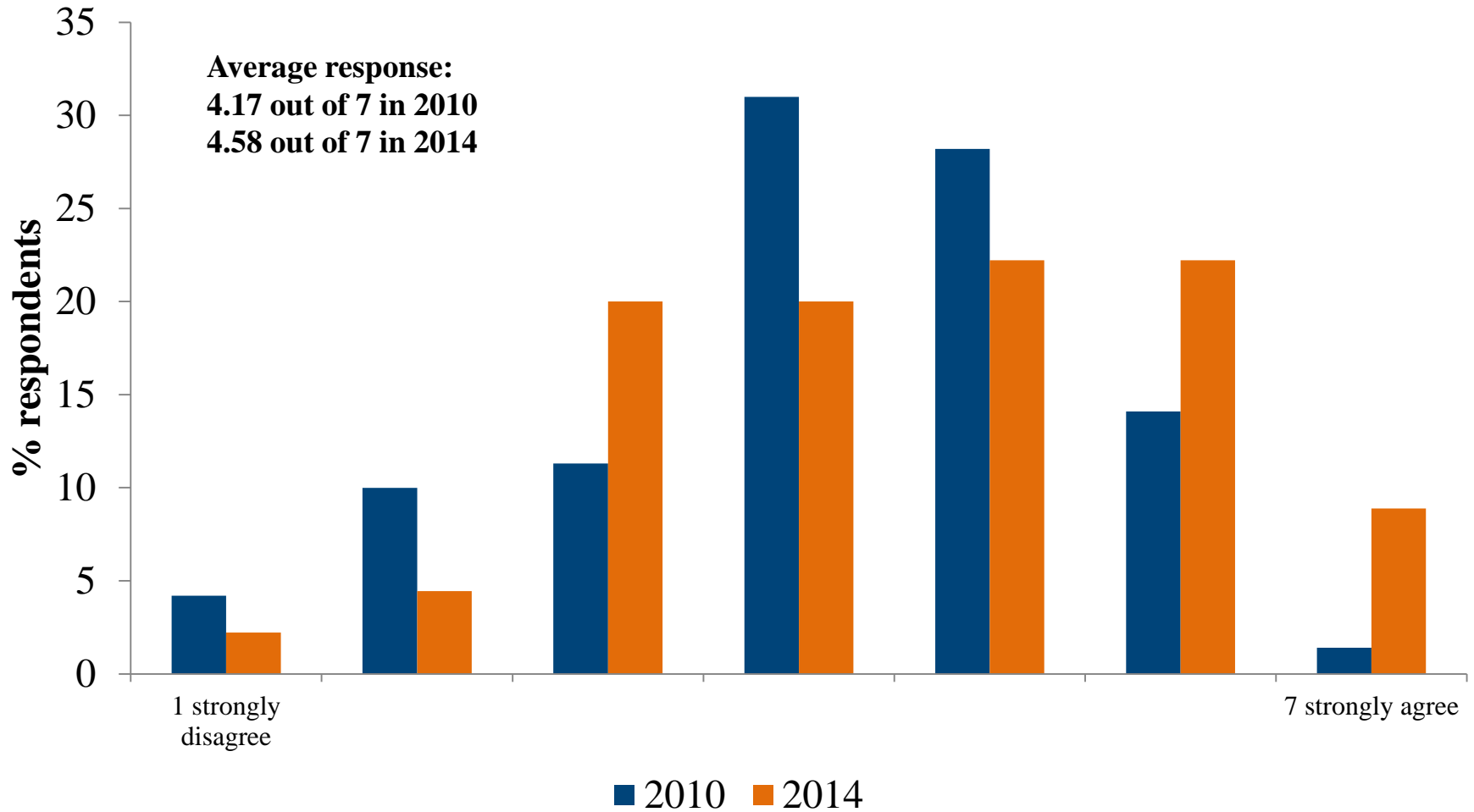
Materials

(books, journals, databases, etc.)

Satisfaction has increased across all types.

From my perspective as a <u>teacher</u>, the library has the books that I want.

Average response:
4.65 out of 7 in 2010
5.11 out of 7 in 2014

% respondents

- 1 strongly disagree
- 7 strongly agree

■ 2010 ■ 2014

From my perspective as a <u>scholar</u>, the library has the books that I want.

Average response:
4.17 out of 7 in 2010
4.58 out of 7 in 2014

From my perspective as a <u>teacher</u>, the library has the journals that I want.

Average response:
4.73 out of 7 in 2010
5.30 out of 7 in 2014

% respondents

1 strongly disagree

7 strongly agree

■ 2010 ■ 2014

From my perspective as a <u>scholar</u>, the library has the journals that I want.

Average response:
4.37 out of 7 in 2010
4.96 out of 7 in 2014

% respondents

1 strongly disagree

7 strongly agree

■ 2010 ■ 2014

From my perspective as a <u>teacher</u>, the library has the research databases that I want (PsycINFO, ATLA Religion, Web of Science, etc.).

**Average response:
5.55 out of 7 in 2010
5.87 out of 7 in 2014**

% respondents

1 strongly disagree

7 strongly agree

■ 2010 ■ 2014

From my perspective as a scholar, the library has the research databases that I want (PsycINFO, ATLA Religion, Web of Science, etc.).

Average response:
5.40 out of 7 in 2010
5.67 out of 7 in 2014

% respondents

40
35
30
25
20
15
10
5
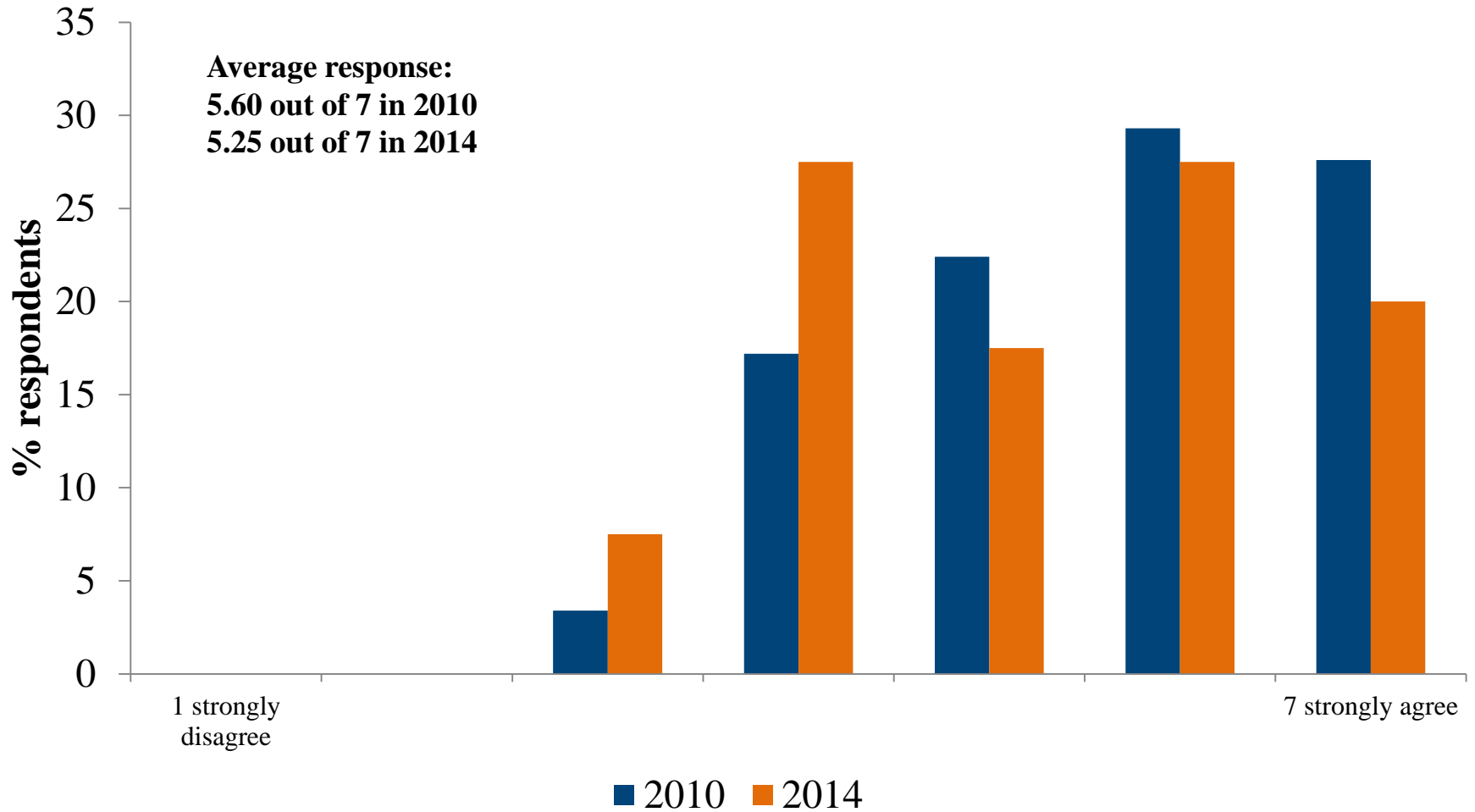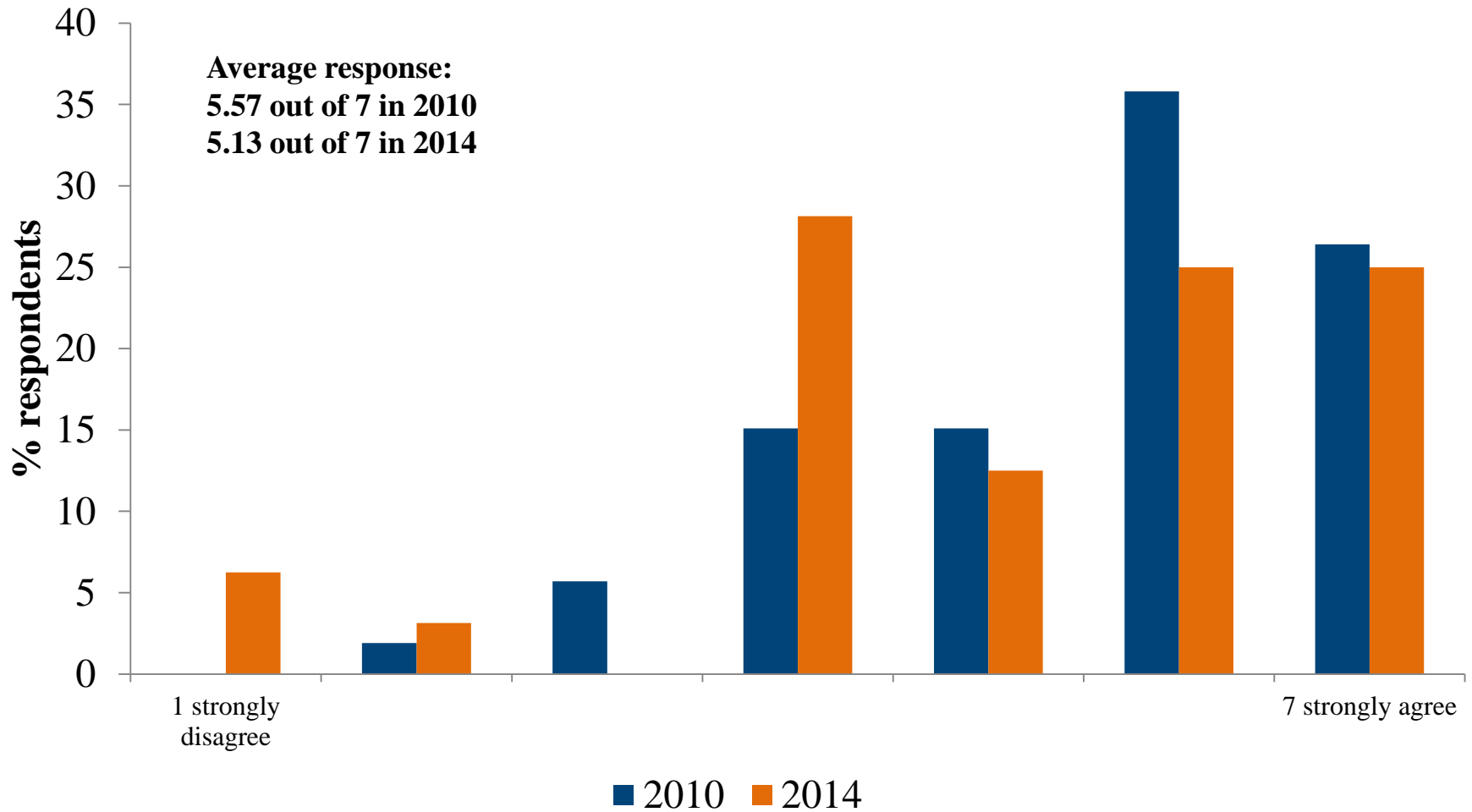0

1 strongly disagree

1 strongly agree

■ 2010 ■ 2014
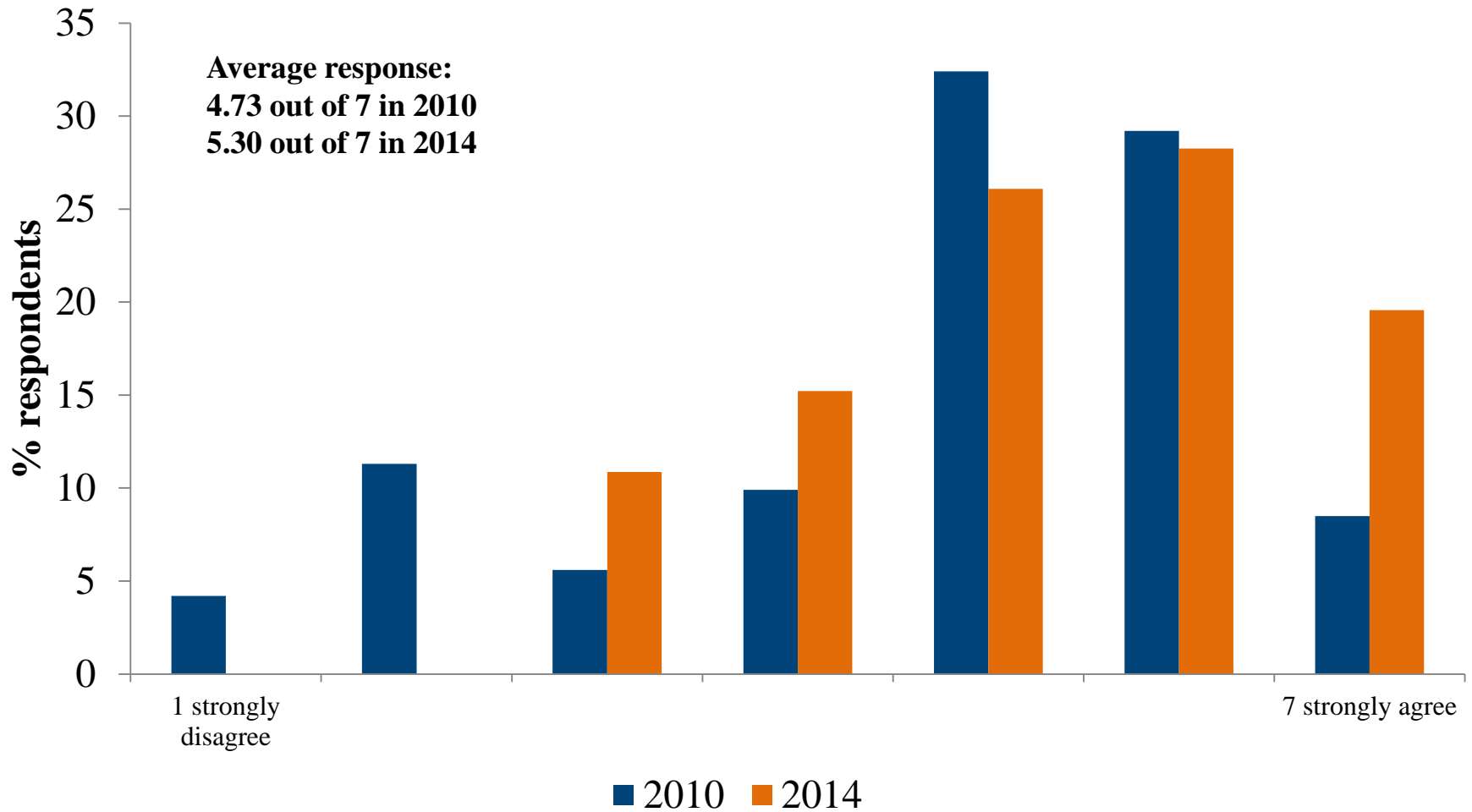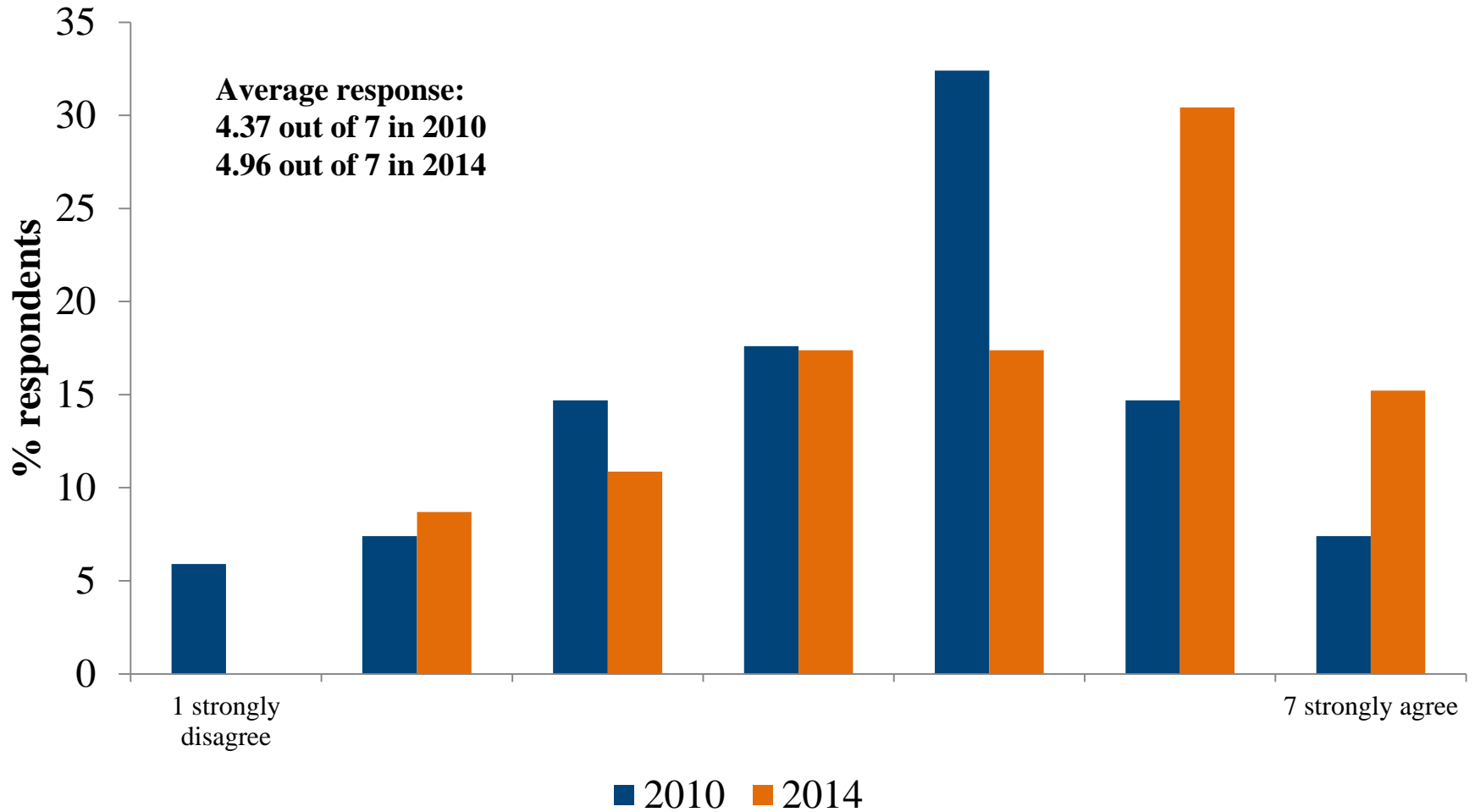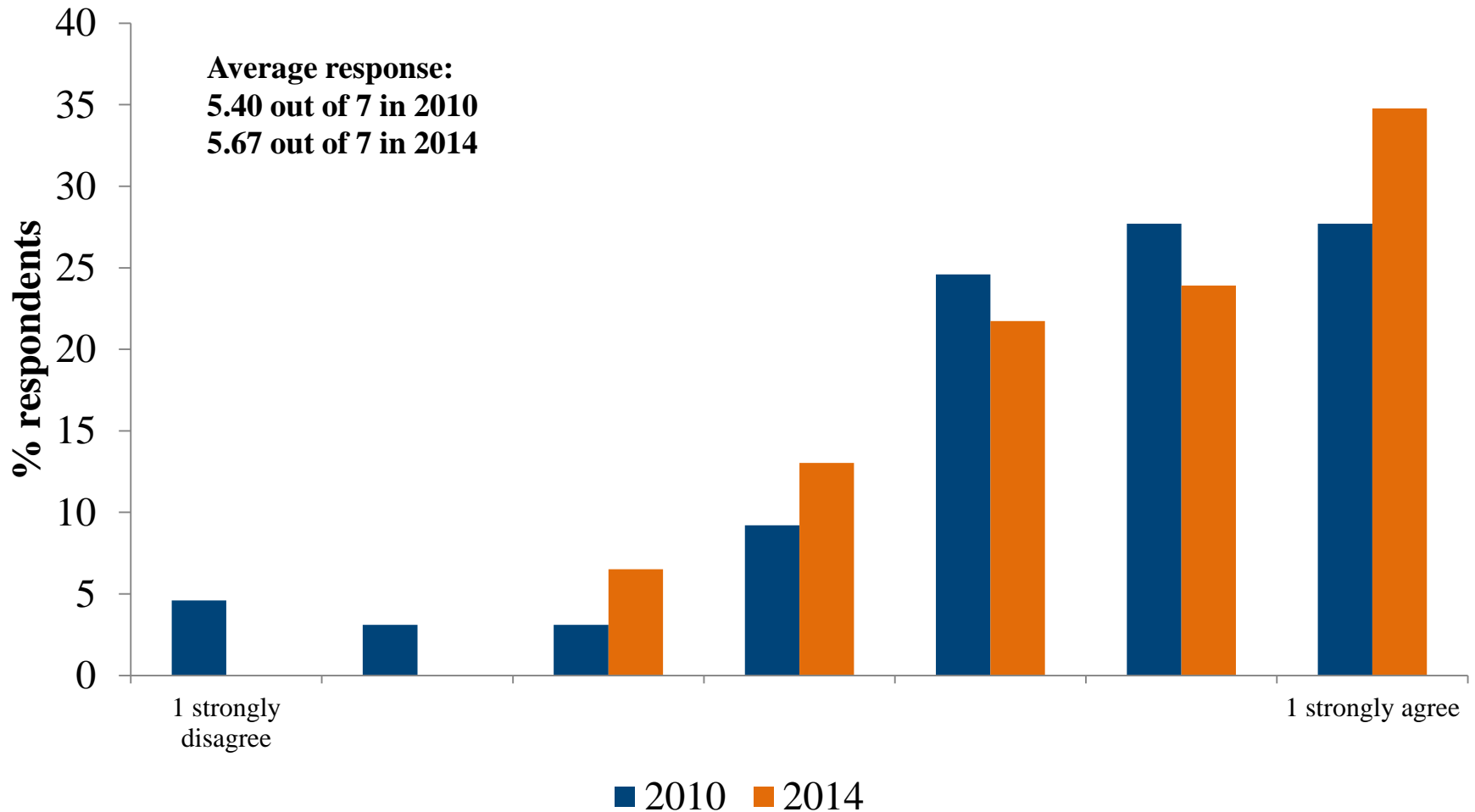
Facilities

Use is steady; satisfaction has decreased.

The library provides adequate space and a pleasing and comfortable environment for me to read, think, or write.

Library equipment (computers, computer labs, copier/printers, etc.) meets my needs.

Average response:
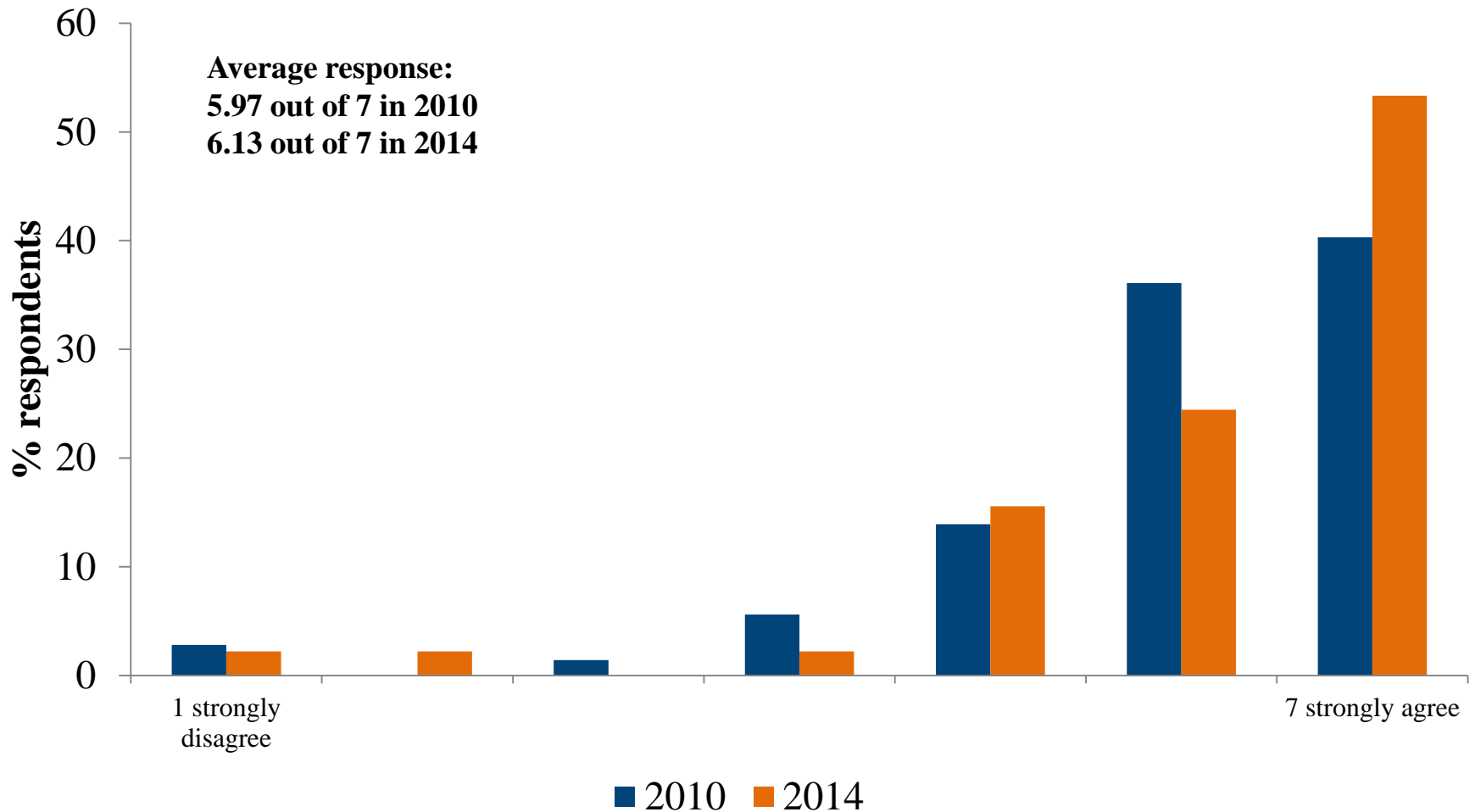**5.57 out of 7 in 2010**
5.13 out of 7 in 2014

During the academic year, I physically visit the library (main building or third floor BGC) on average _____.
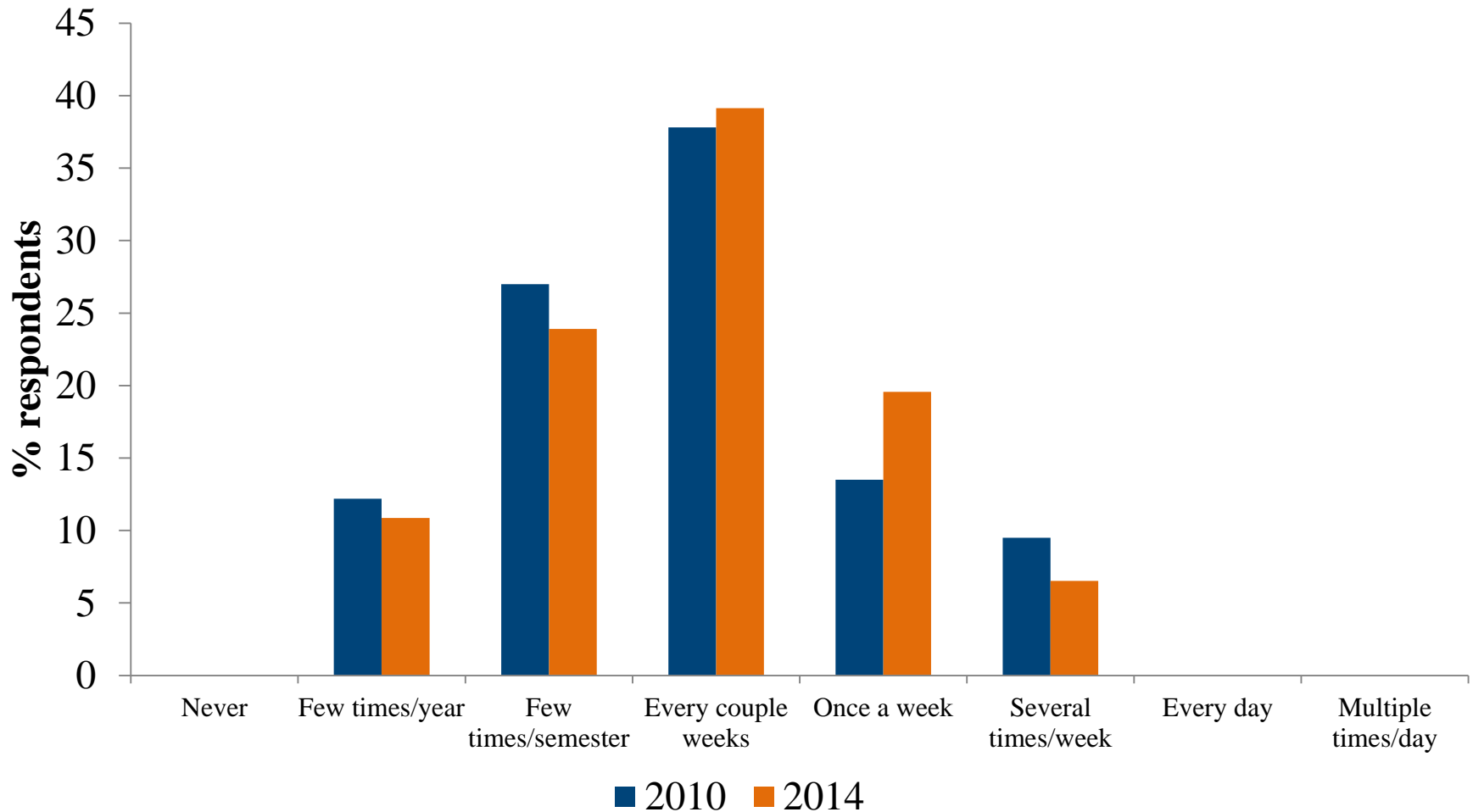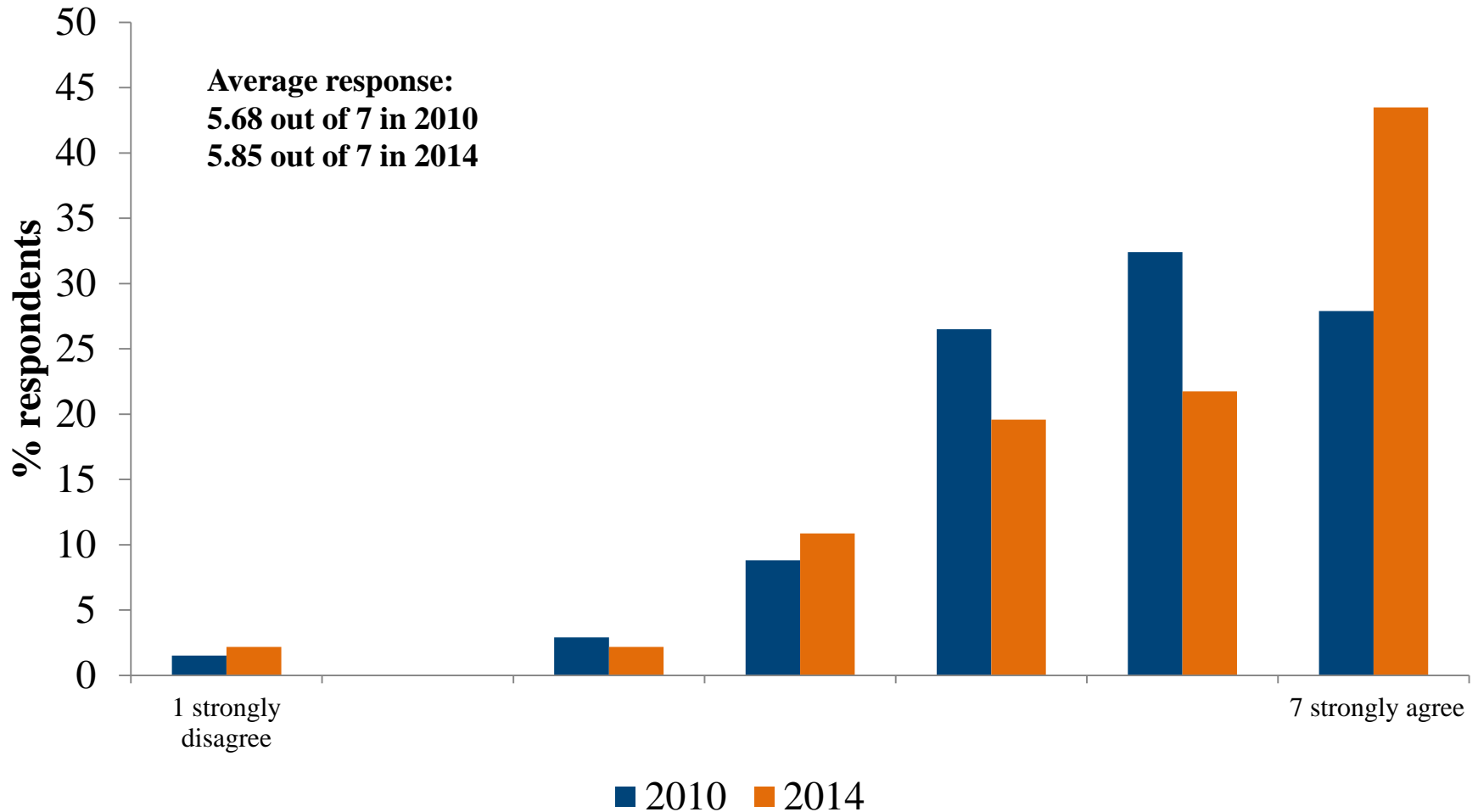
Library Faculty and Staff

Satisfaction is high and has increased.

From my perspective as a <u>teacher</u>, the librarians and/or library staff have knowledge that is helpful to me.

Average response:
5.97 out of 7 in 2010
6.13 out of 7 in 2014

% respondents

60
50
40
30
20
10
0

1 strongly disagree

7 strongly agree

■ 2010   ■ 2014

From my perspective as a <u>scholar</u>, the librarians and/or library staff have knowledge that is helpful to me.

Average response:
5.68 out of 7 in 2010
5.85 out of 7 in 2014

From my perspective as a <u>teacher</u>, the librarians and/or library staff are responsive to me.

Average response:
6.42 out of 7 in 2010
6.49 out of 7 in 2014

From my perspective as a <u>scholar</u>, the librarians and/or library staff are responsive to me.

Average response:
6.38 out of 7 in 2010
6.27 out of 7 in 2014

Y-axis: **% respondents** (0, 10, 20, 30, 40, 50, 60, 70)

X-axis: 1 strongly disagree ... 7 strongly agree
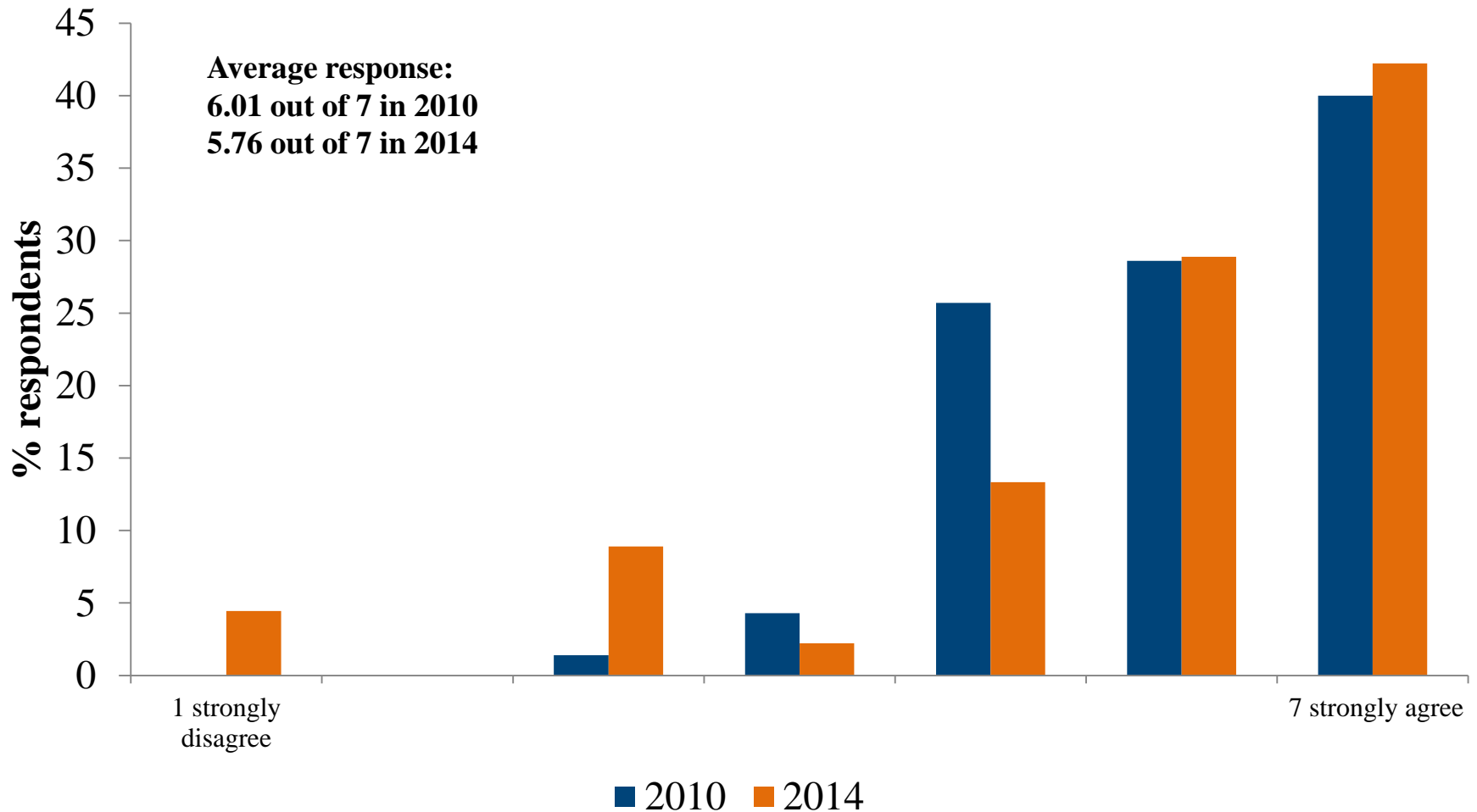
Legend: ■ 2010 ■ 2014
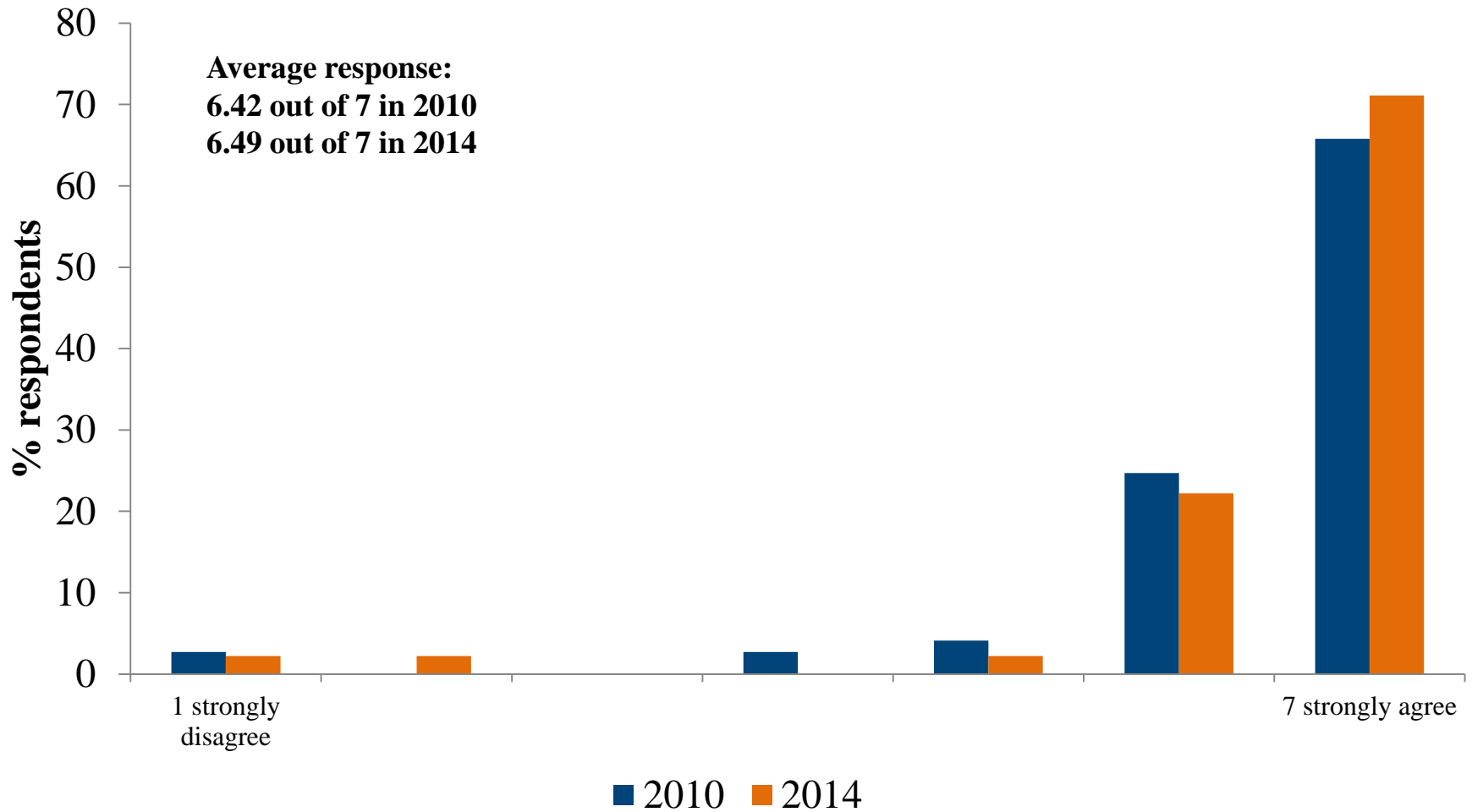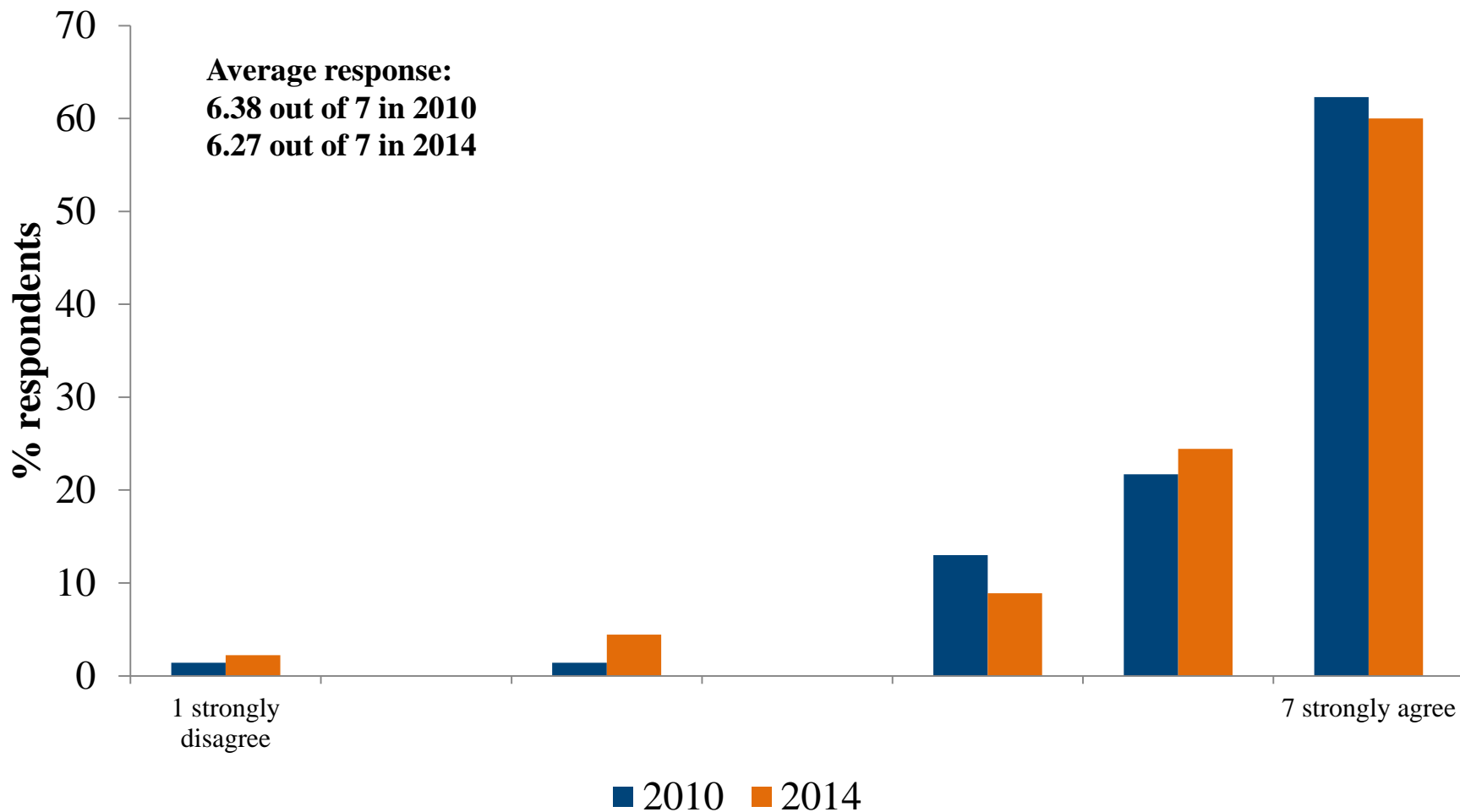
Services

Satisfaction is high but has decreased.

If the library doesn't own the item I want, I can get it through interlibrary loan (I-Share, ILLiad).

Average response:
6.23 out of 7 in 2010
5.96 out of 7 in 2014

% respondents

1 strongly disagree — 7 strongly agree

■ 2010 ■ 2014
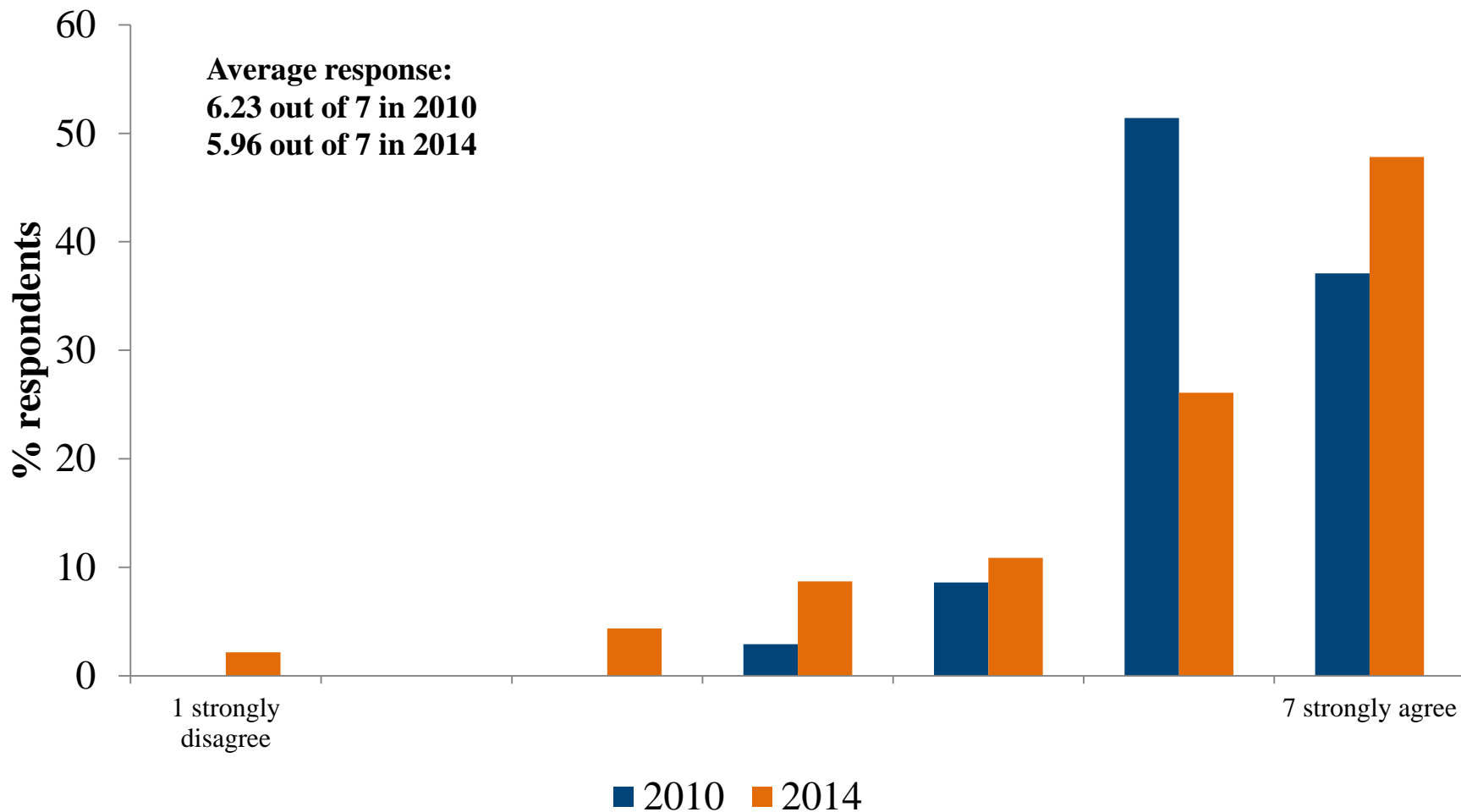
The library's circulation system (borrowing, renewals) works well for me.

Average response:
6.01 out of 7 in 2010
5.76 out of 7 in 2014

The library's reference help (in-person, phone, email, chat) is helpful to me.

Average response:
6.11 out of 7 in 2010
5.67 out of 7 in 2014

% respondents

1 strongly disagree

7 strongly agree

■ 2010 ■ 2014
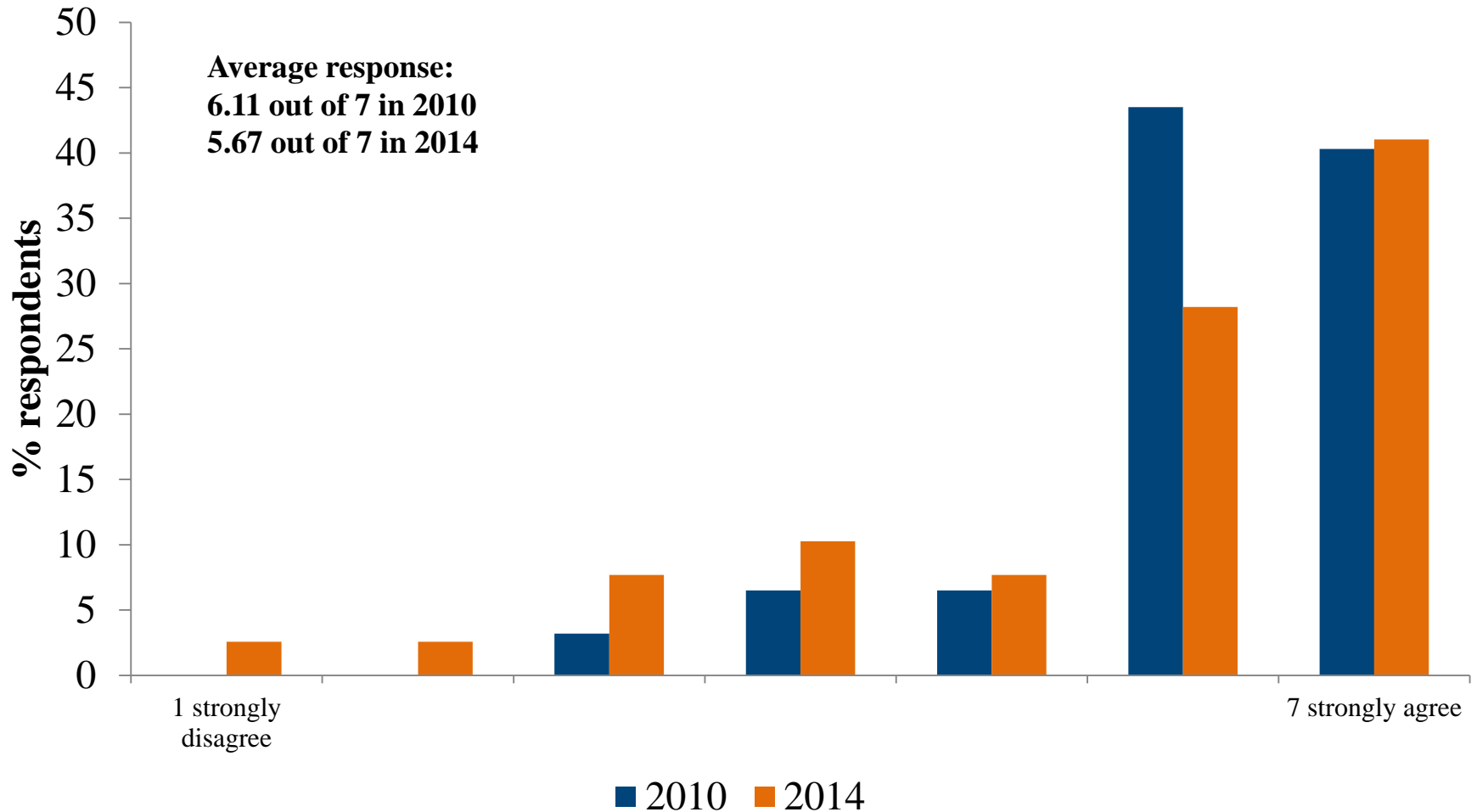
Overall, I find the library easy to use.

Average response:
Did not ask in 2010
5.89 out of 7 in 2014

% respondents

40
35
30
25
20
15
10
5
0

1 strongly disagree

7 strongly agree

■ 2014
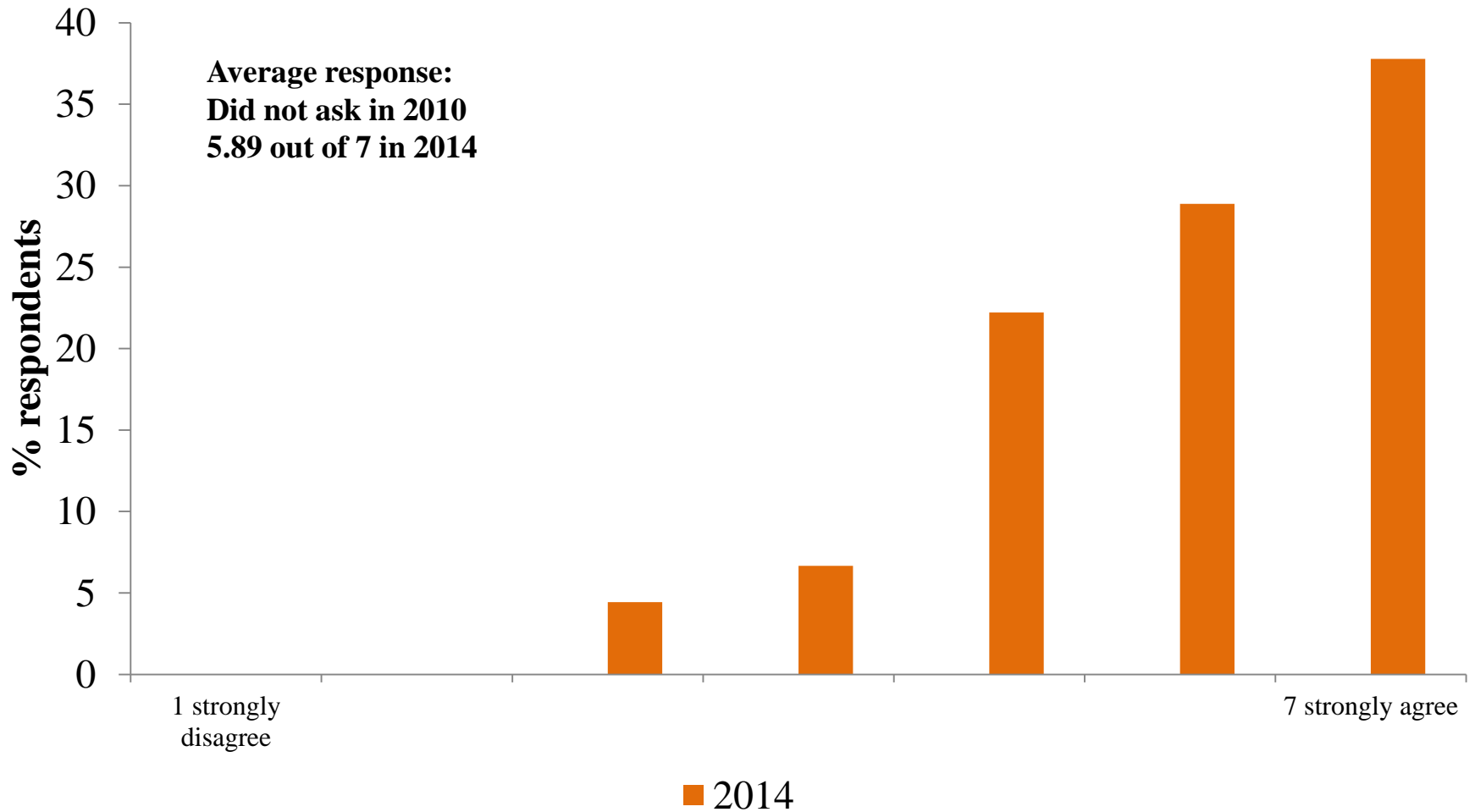
Respondent Demographics

My academic division is _____ .

Bar chart showing % respondents by academic division for 2010 and 2014:
- Conserv, Art, Comm: 2010 ≈ 11, 2014 ≈ 11
- Hum, Theo Studies: 2010 = 50, 2014 ≈ 48
- Natural Sci: 2010 = 23, 2014 ≈ 22
- Social Sci: 2010 ≈ 16, 2014 ≈ 20

Legend: ■ 2010 ■ 2014
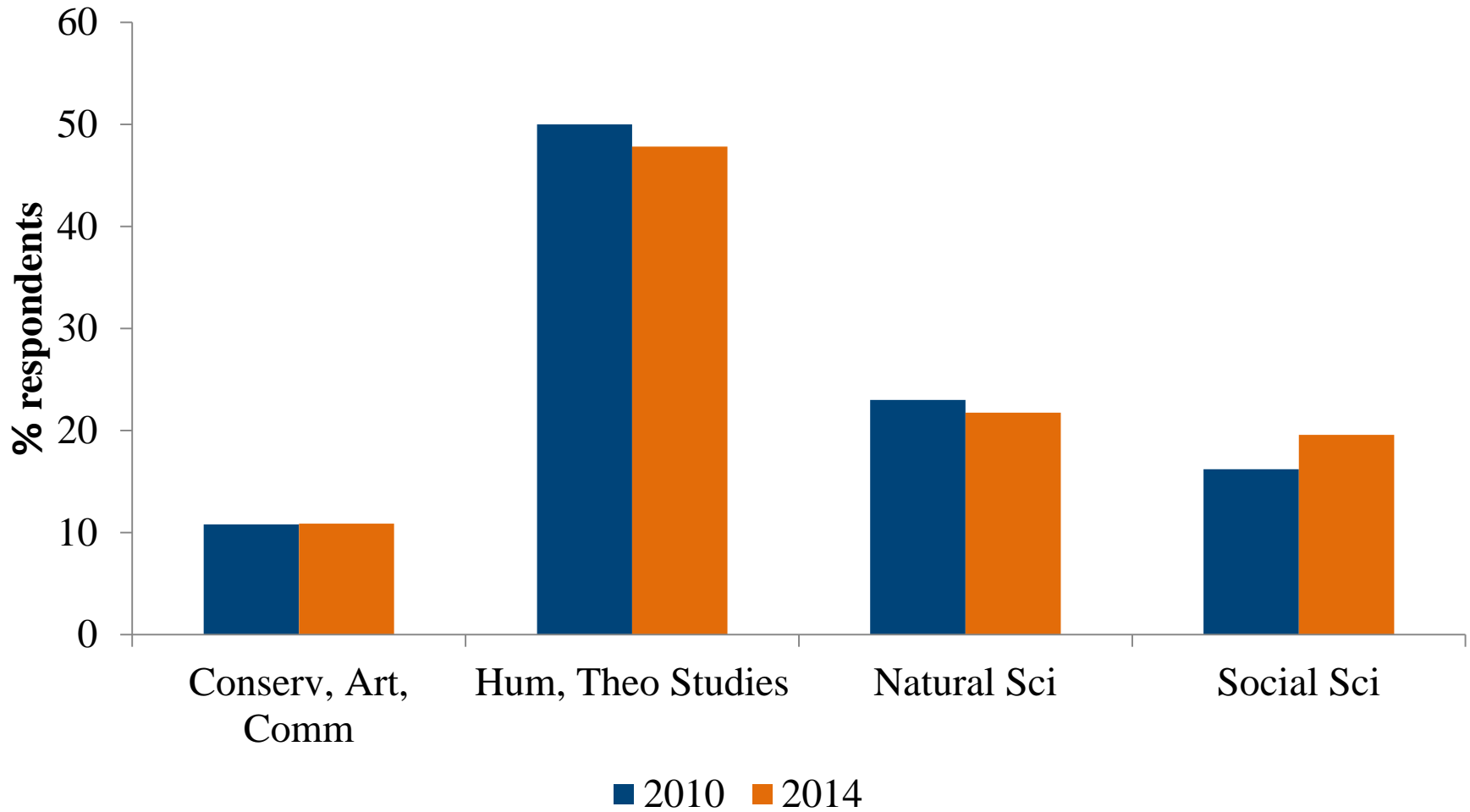
I've been teaching at Wheaton for _____ years (including this year).
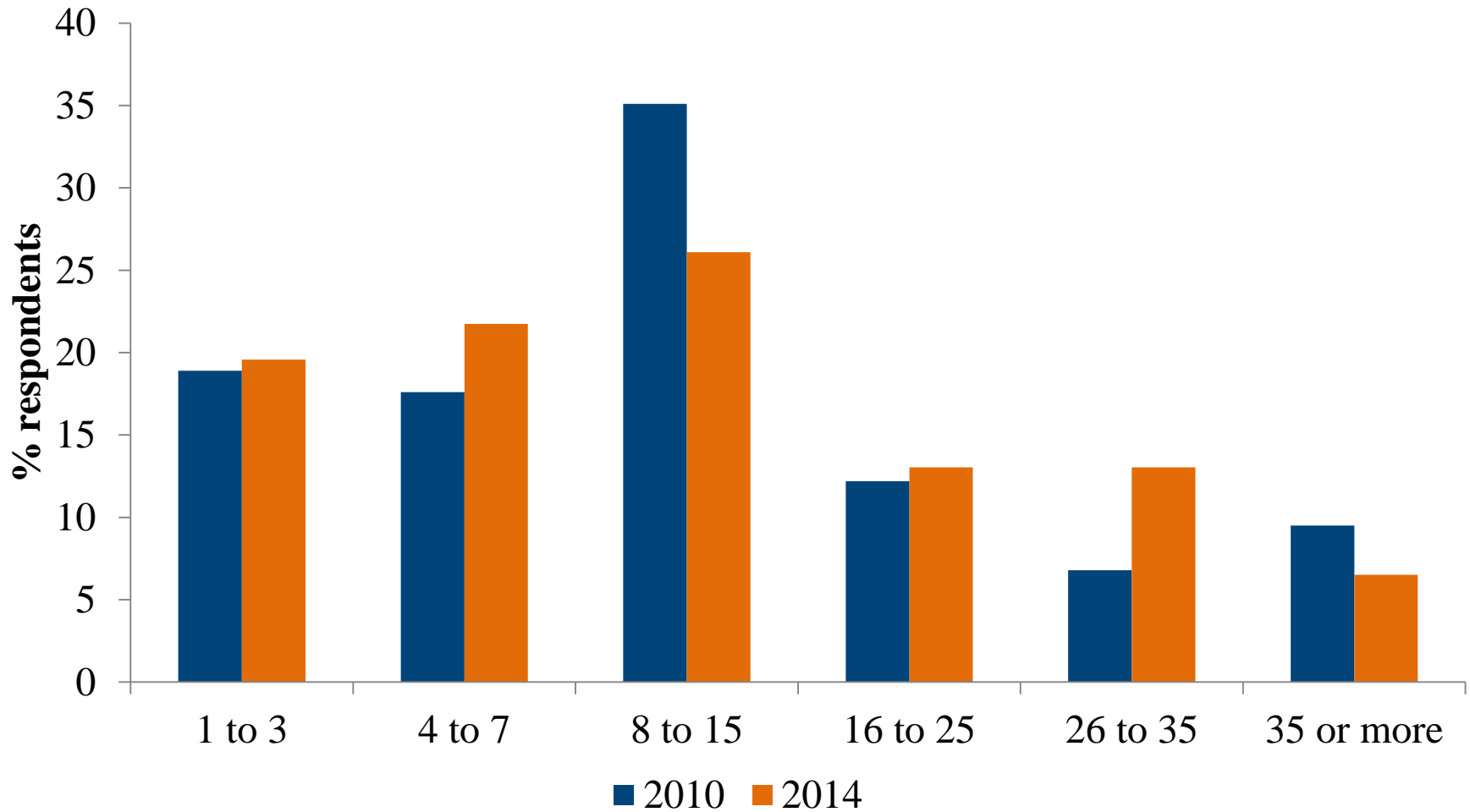
Comments?

Contact us at

library.admin@wheaton.edu

Thank you!