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For Christ and His Kingdom

Student Survey Results

Buswell Library, spring 2018

The following slides show students' perceptions of the library.

The survey was distributed to all current students.

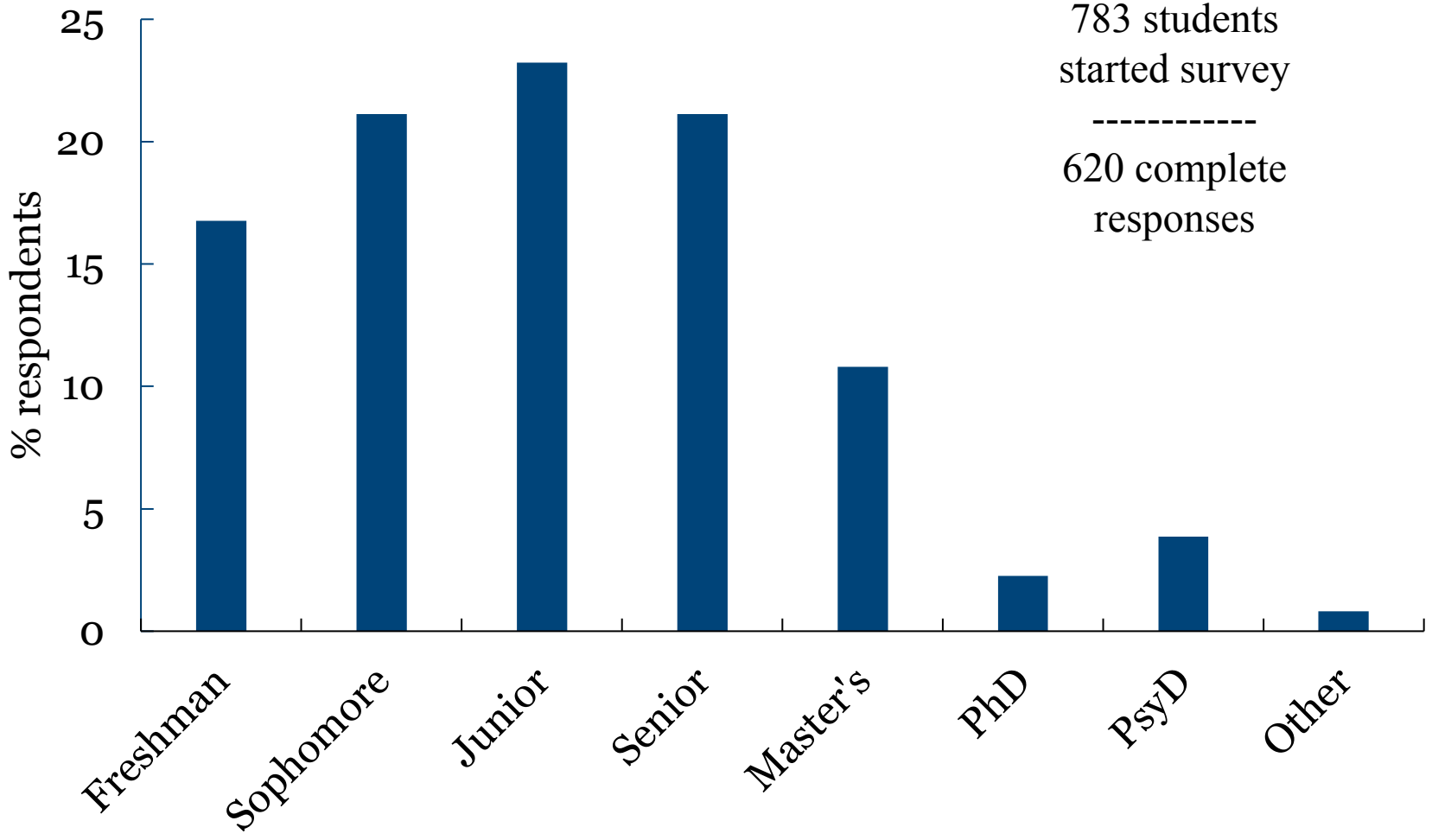
620 students completed the survey.

If you participated, thank you!

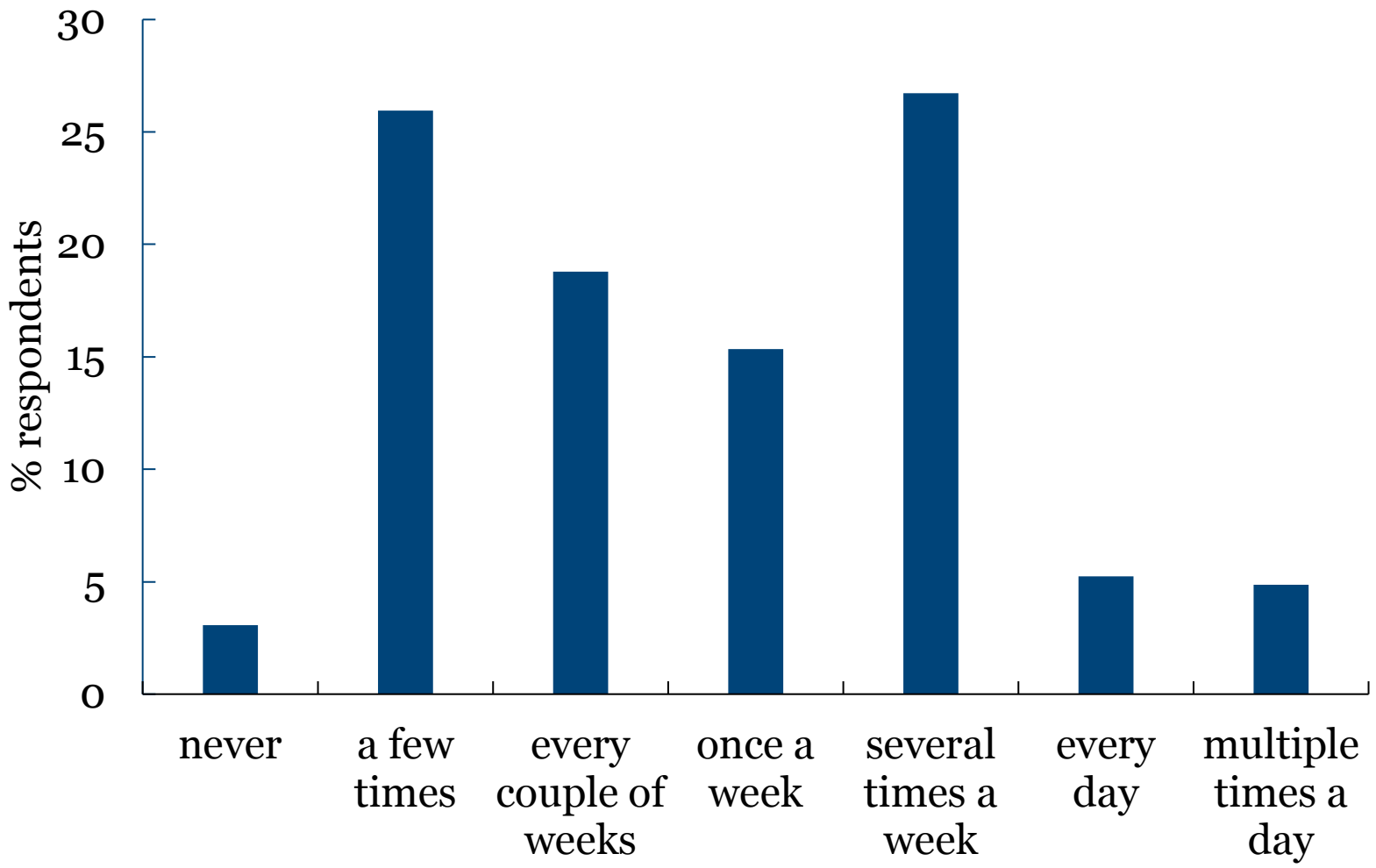
The survey is an important part of the library's assessment program.

We actively use the results to make decisions and improvements.

My class standing:



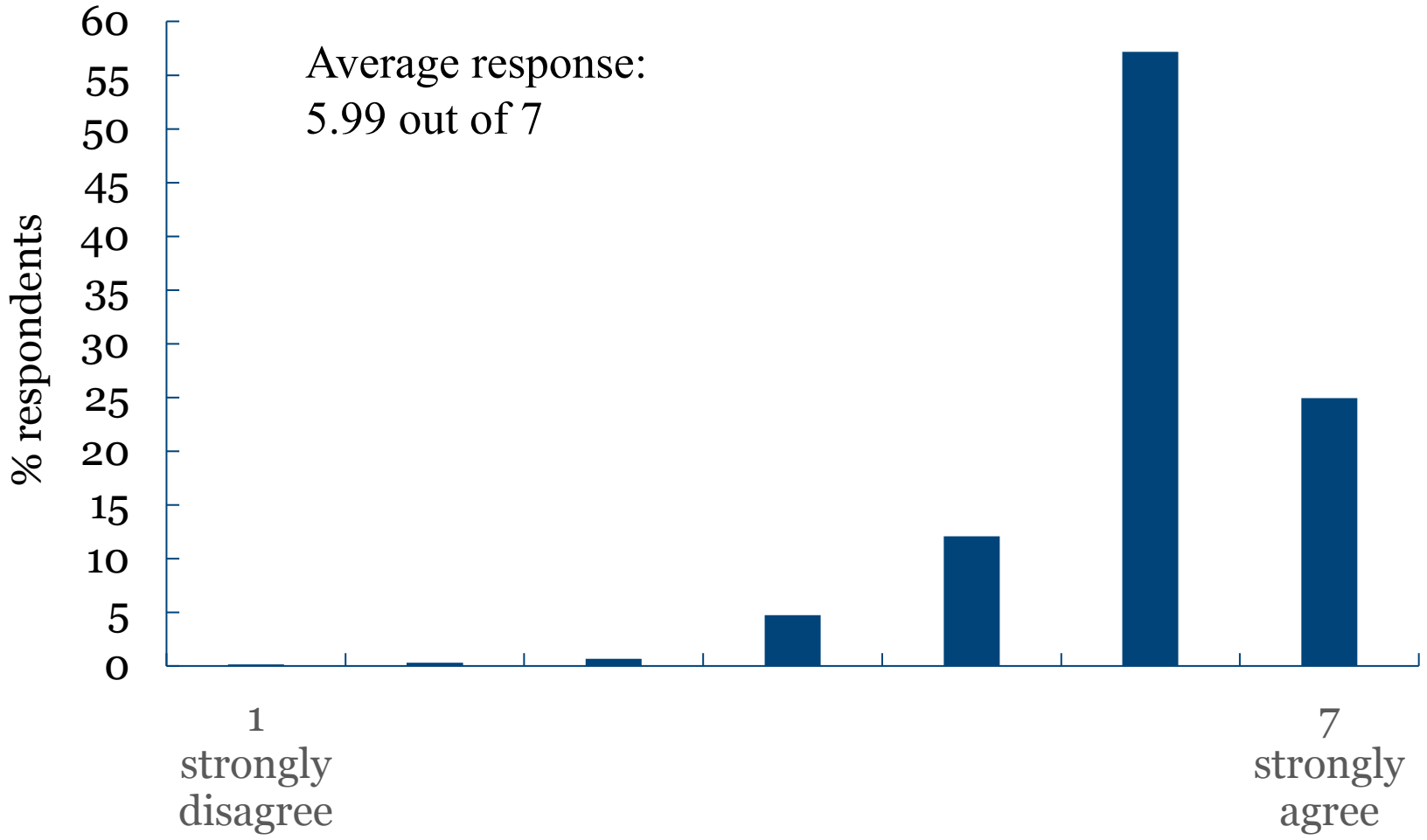
So far this academic year I have visited the library building (on average):



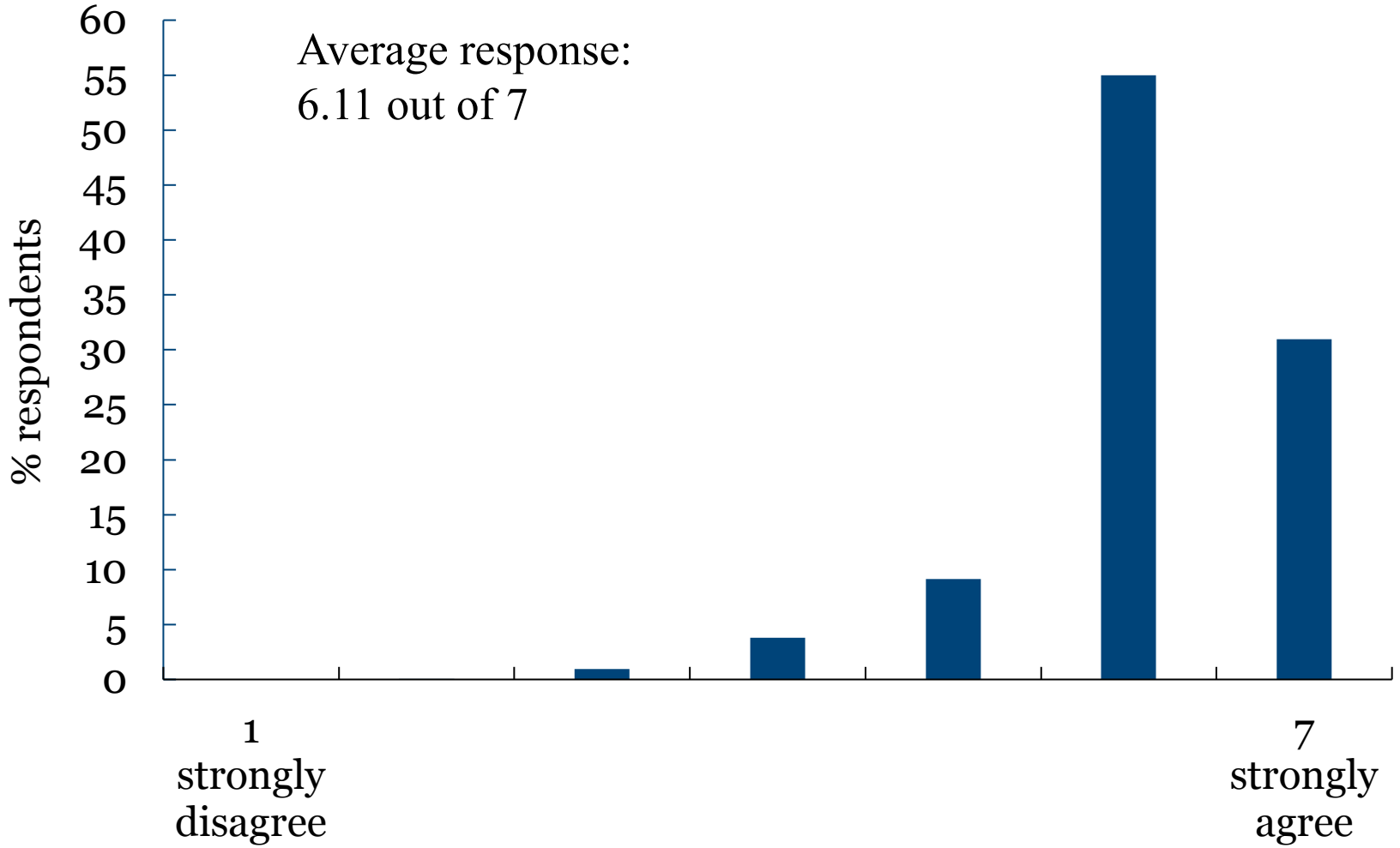
Finding #1

Students view the library faculty and staff as highly knowledgeable and responsive.

The librarians and/or library staff have knowledge that is helpful to me.



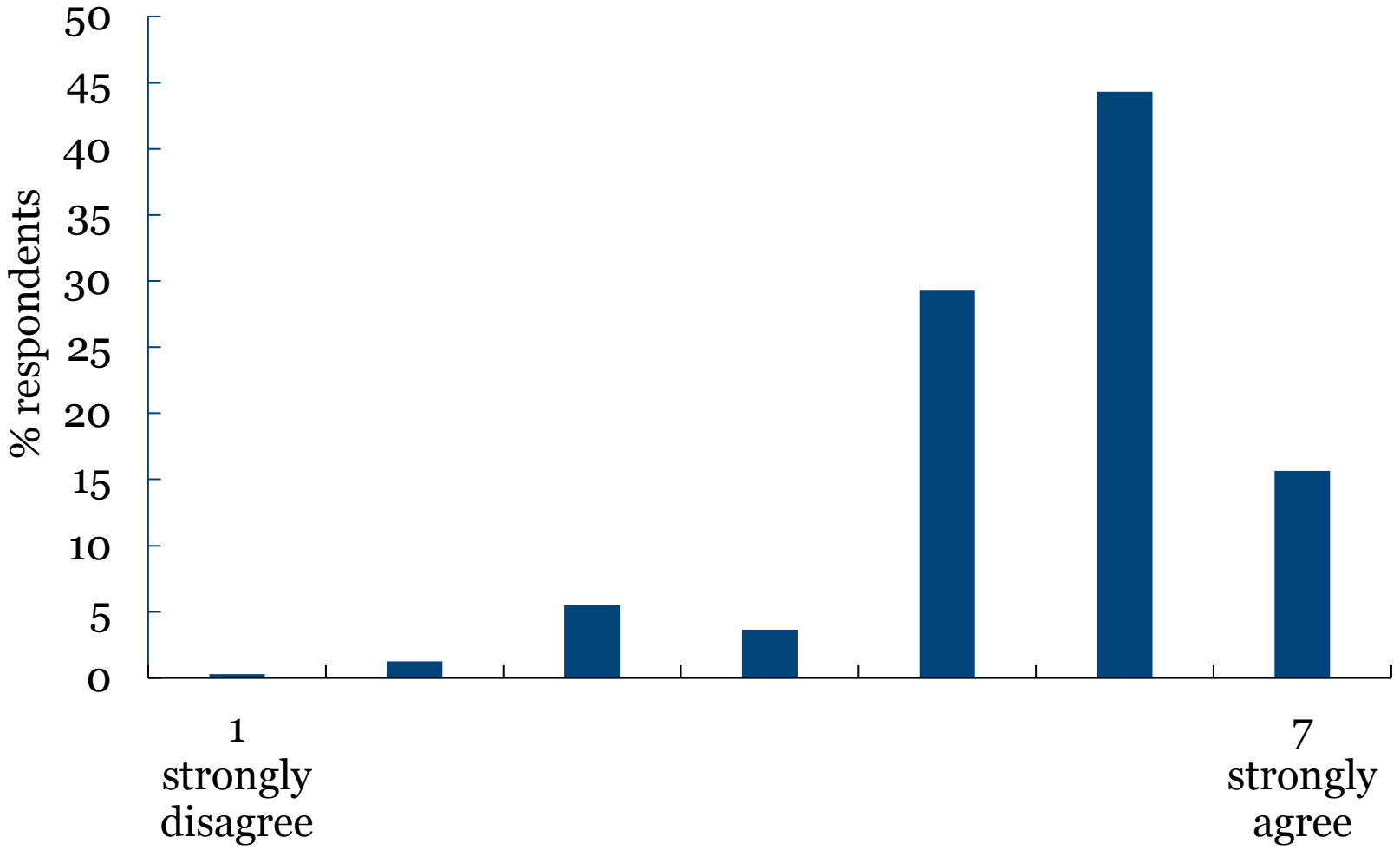
The librarians and/or library staff are responsive to me.



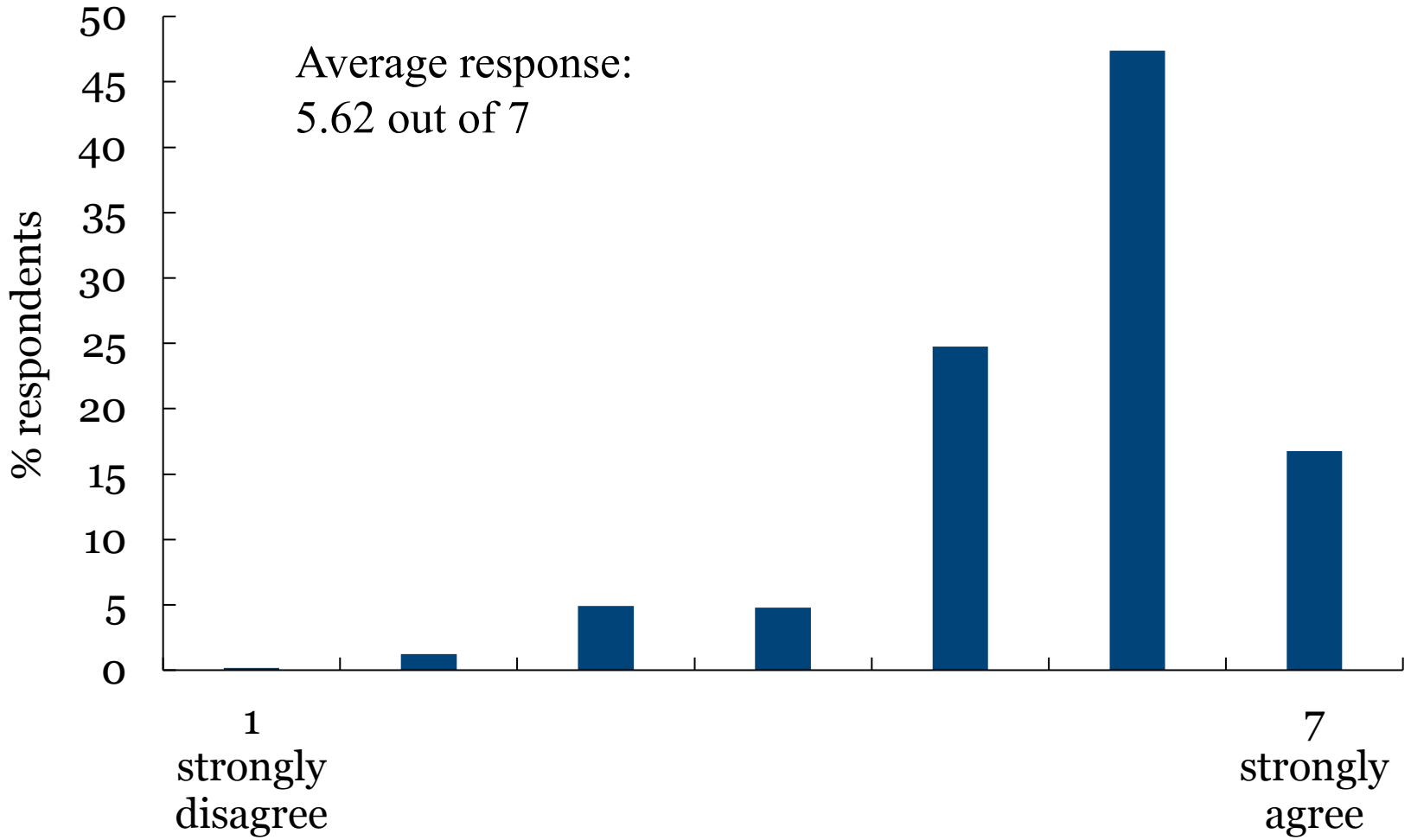
Finding #2

Students believe that the library provides the books, journals, and databases they need for their academic work.

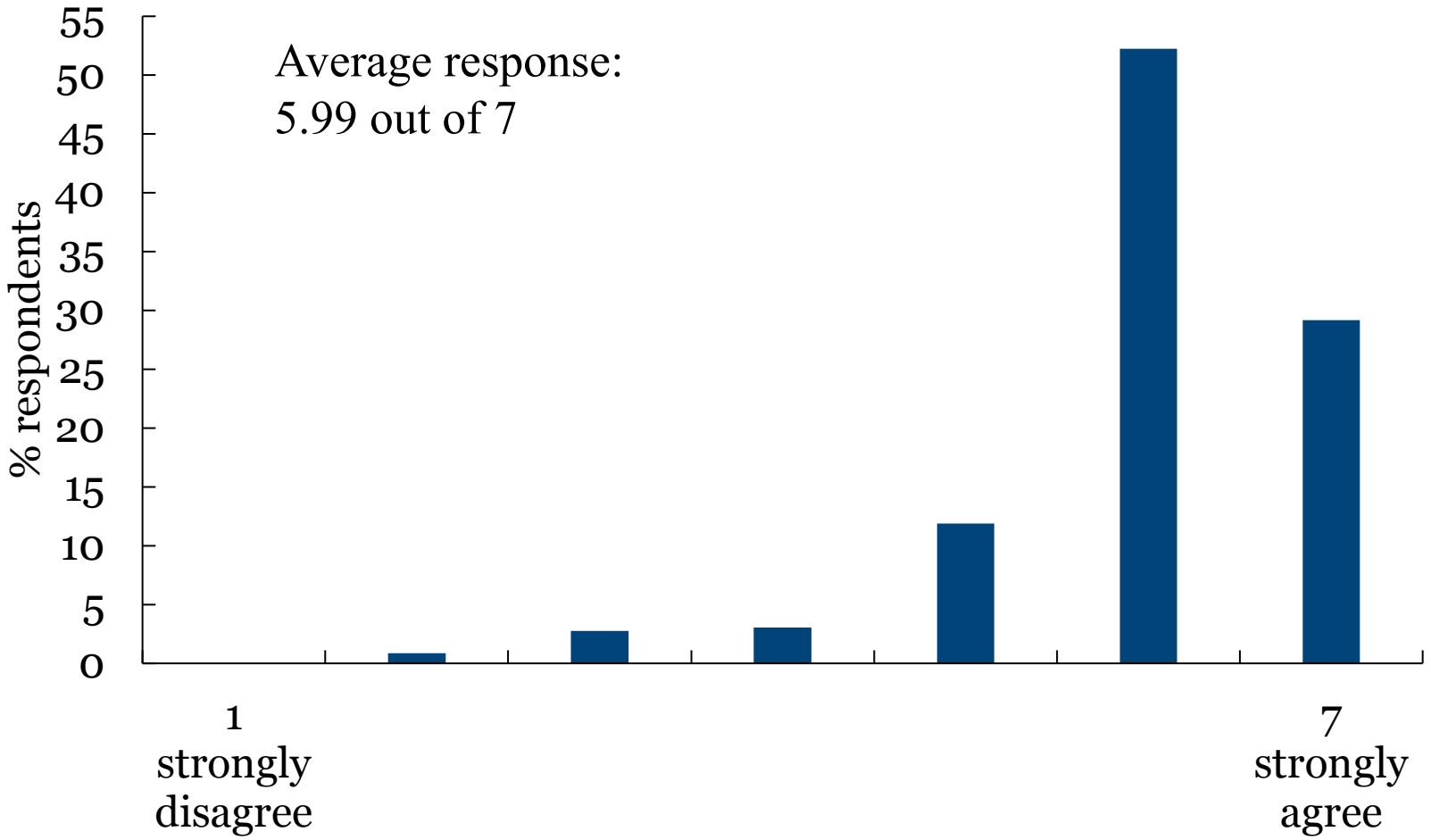
The library has the books that I need/want.



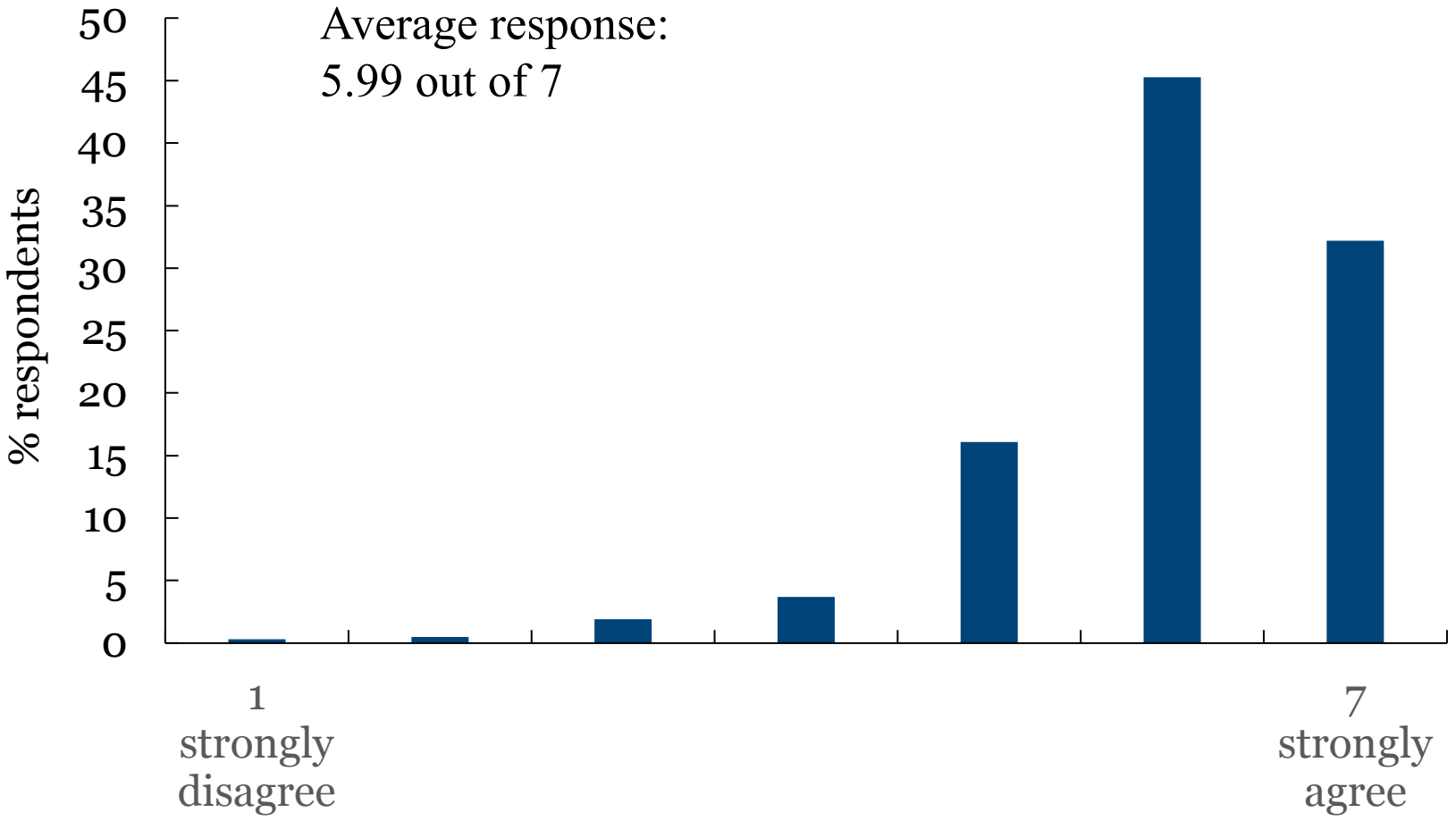
The library has the journal articles that I need/want.



The library has the research databases that I need/want.



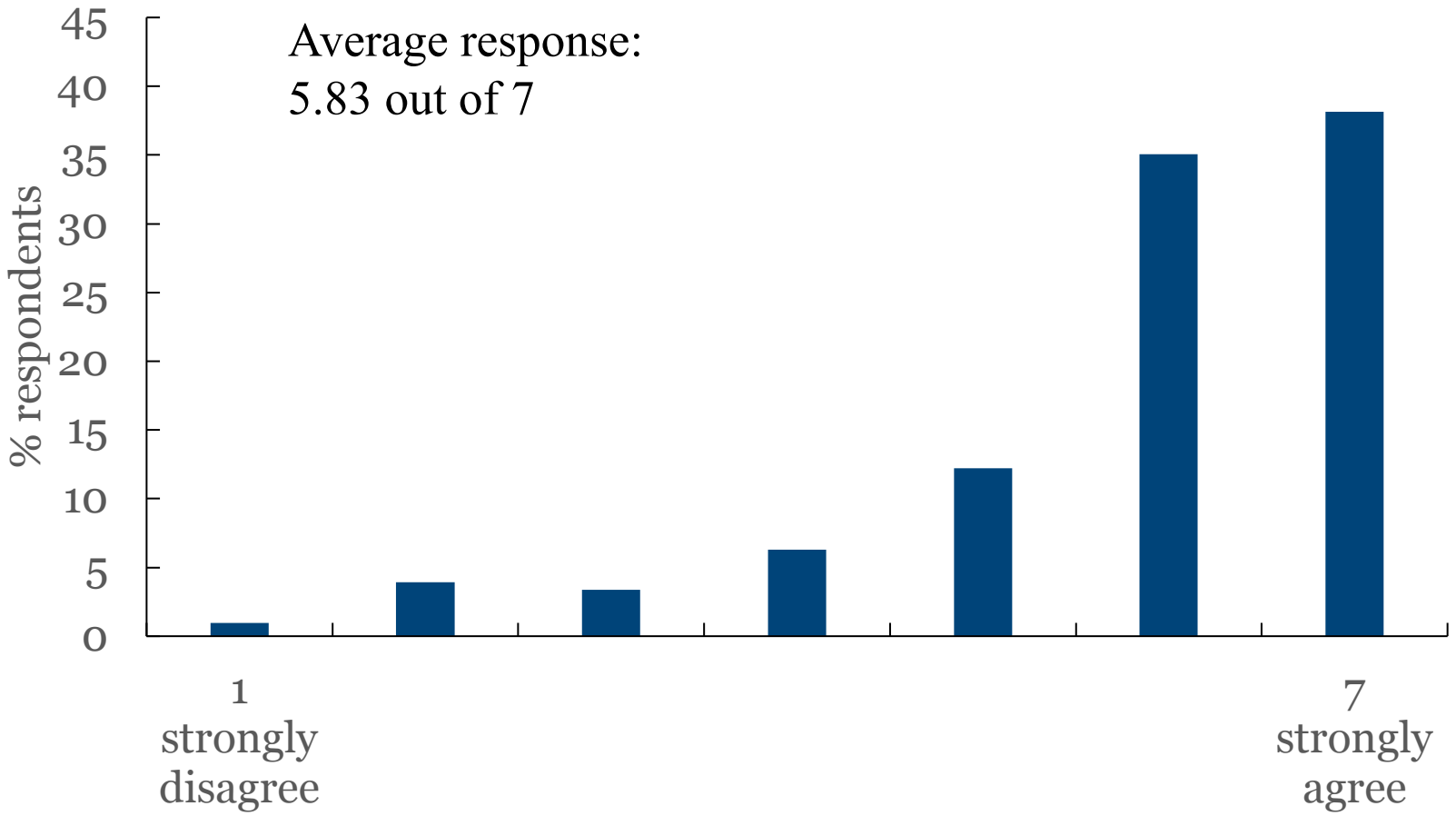
If Buswell doesn't own the item I want, I can get it through interlibrary loan (I-Share, ILLiad).



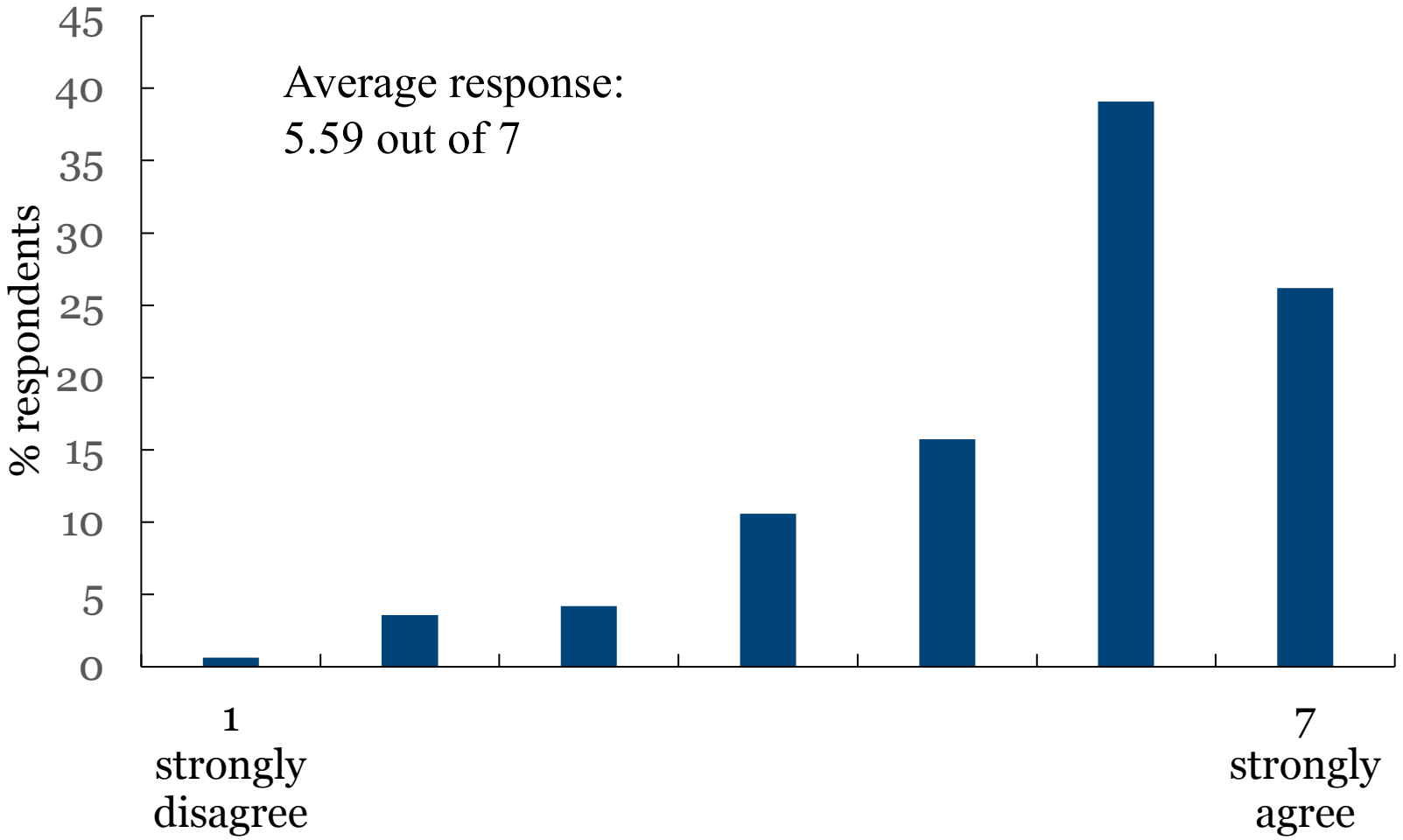
Finding #3

Students view the ability to physically browse the shelves as highly valuable for their academic work.

The ability to physically browse the books on the shelves is important to me.



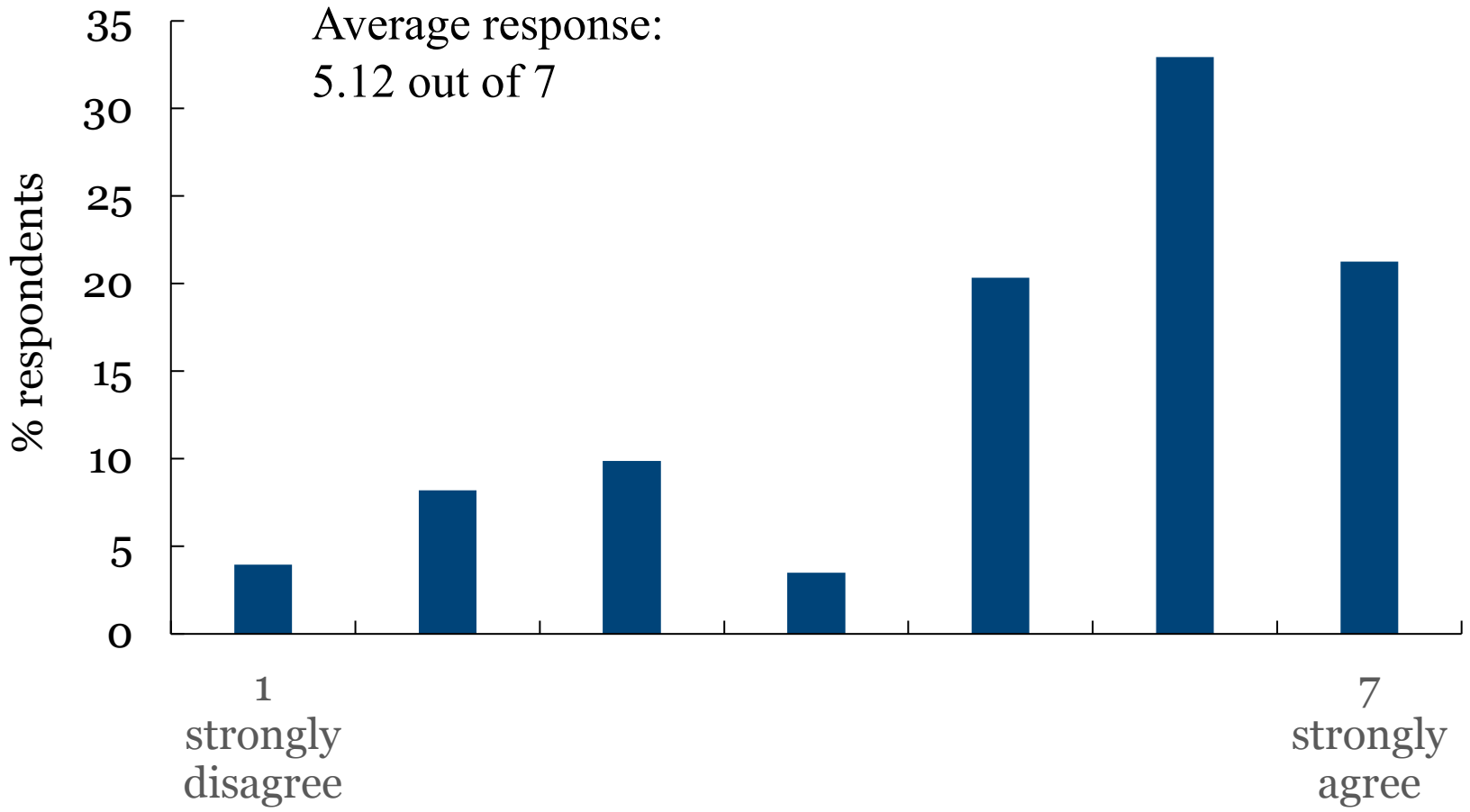
I have discovered useful or interesting things on the library shelves when looking for something else.



Finding #4

Students are mostly satisfied with the library building.

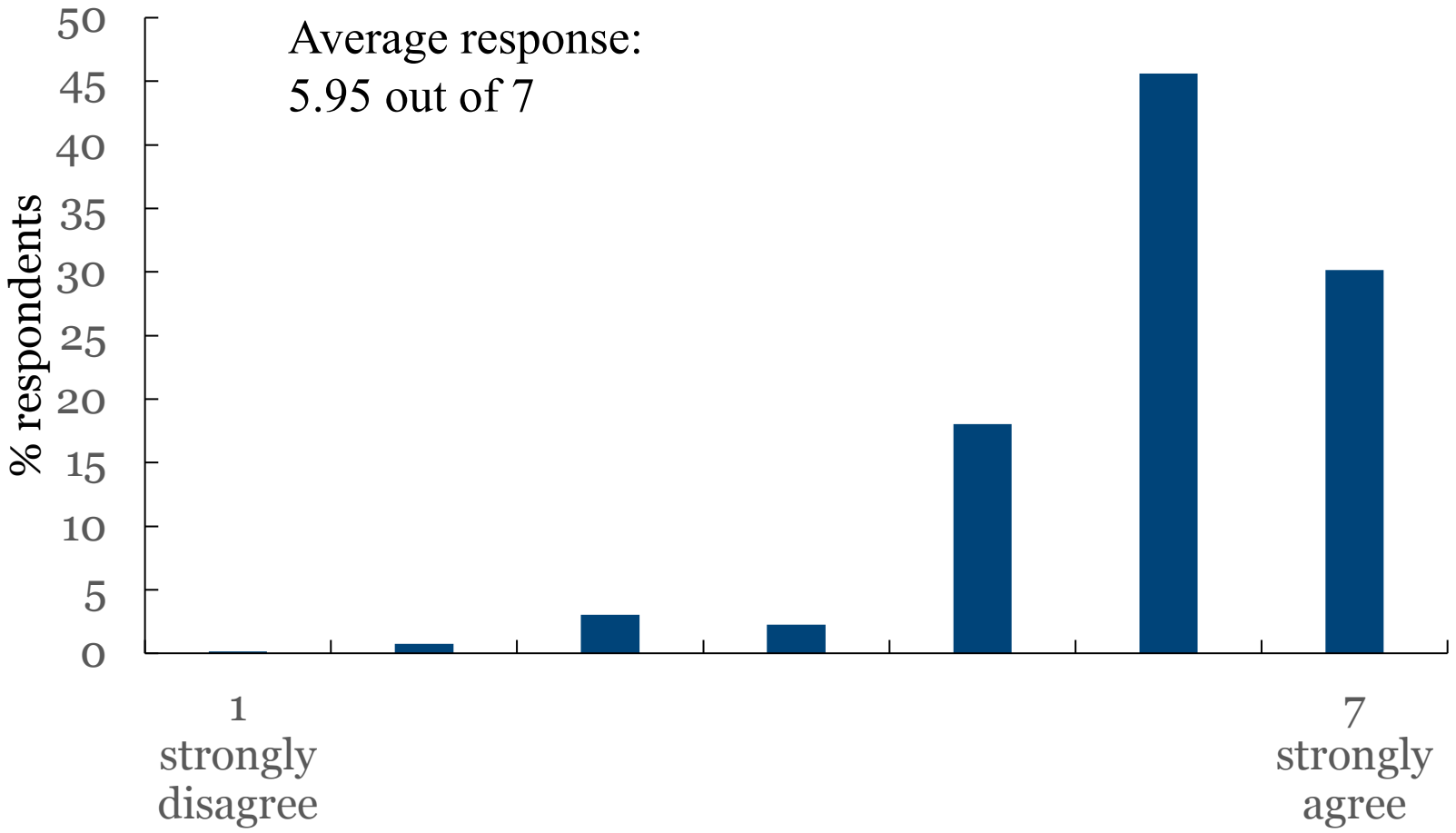
The library provides adequate space and a pleasing and comfortable environment for studying.



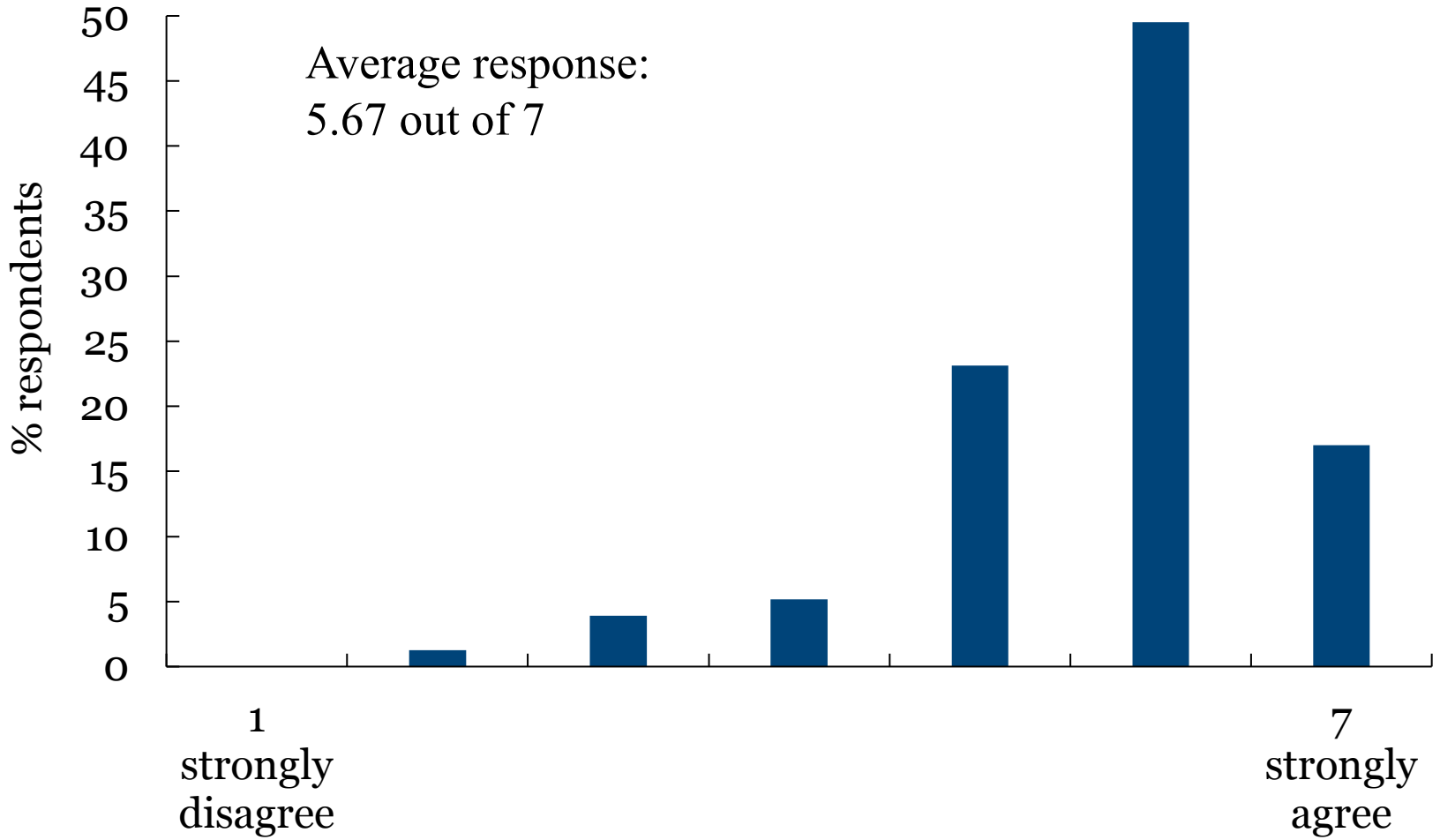
Finding #5

Students think that the library's website is an effective tool for accessing information about the library's holdings and services.

The library's web site enables me to easily locate library resources on my own.



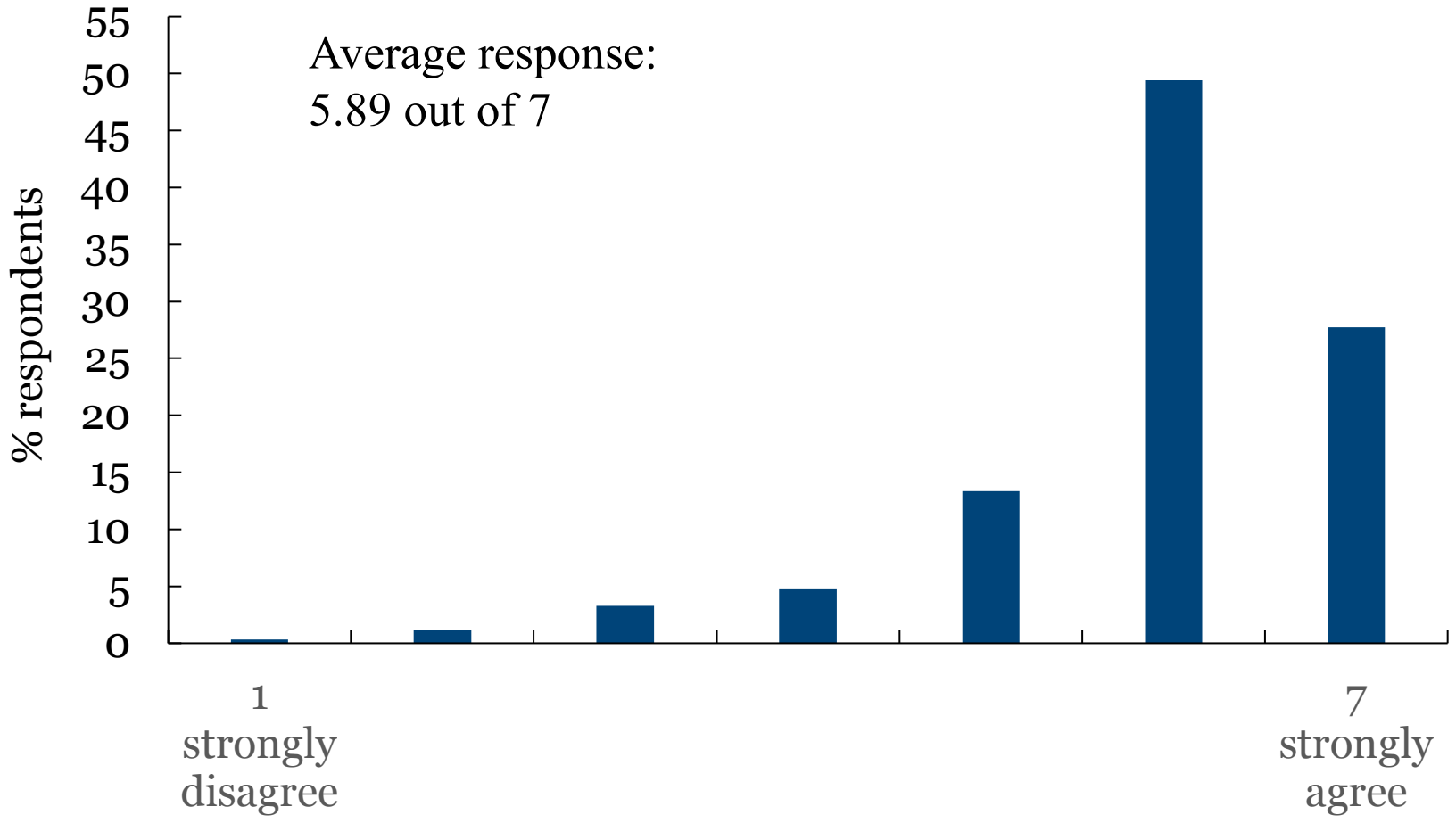
The Library's web site enables me to easily locate information about the library's services.



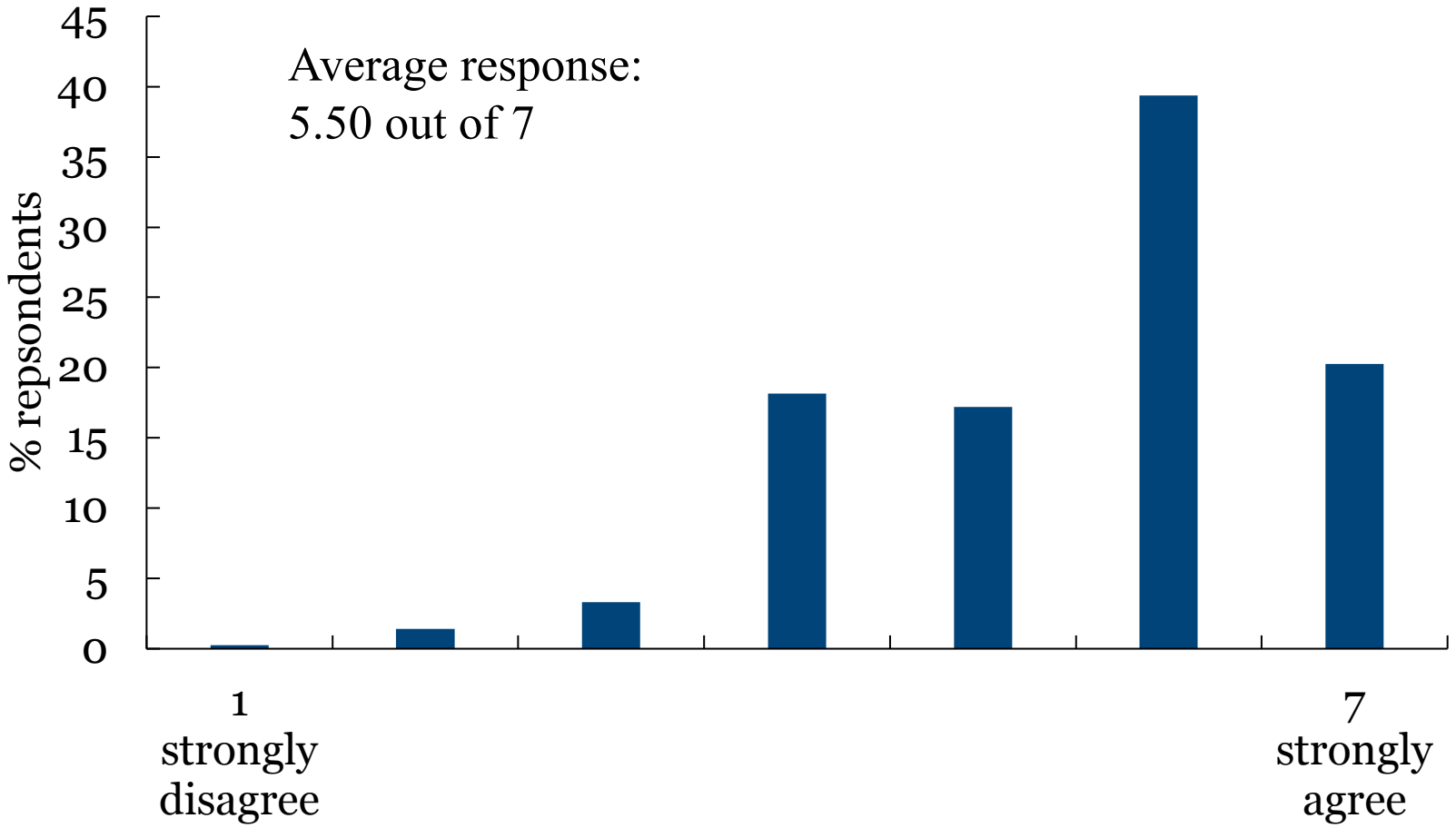
Finding #6

Students are happy with the library's services.

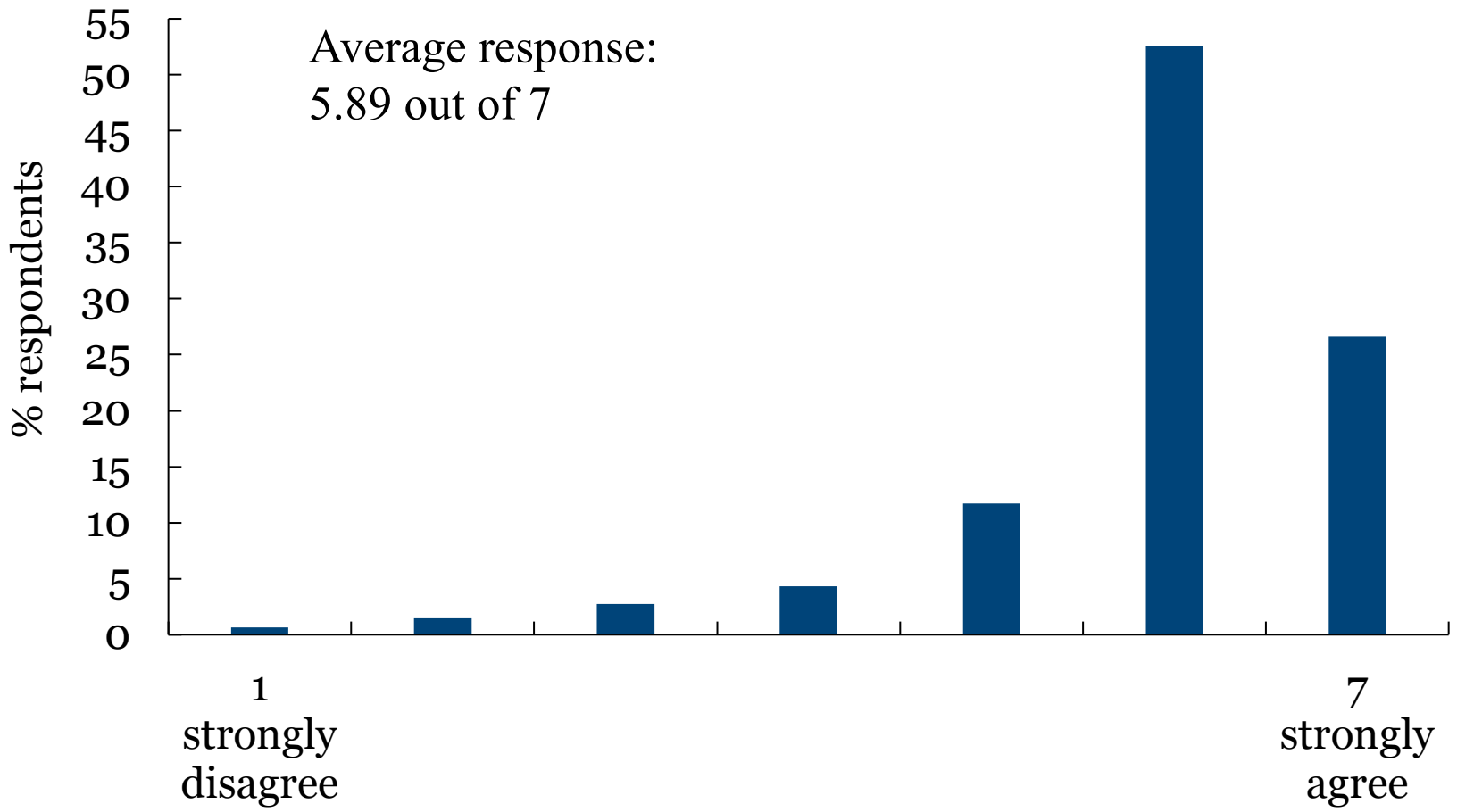
The library's circulation process (borrowing, renewals, online account) works well for me.



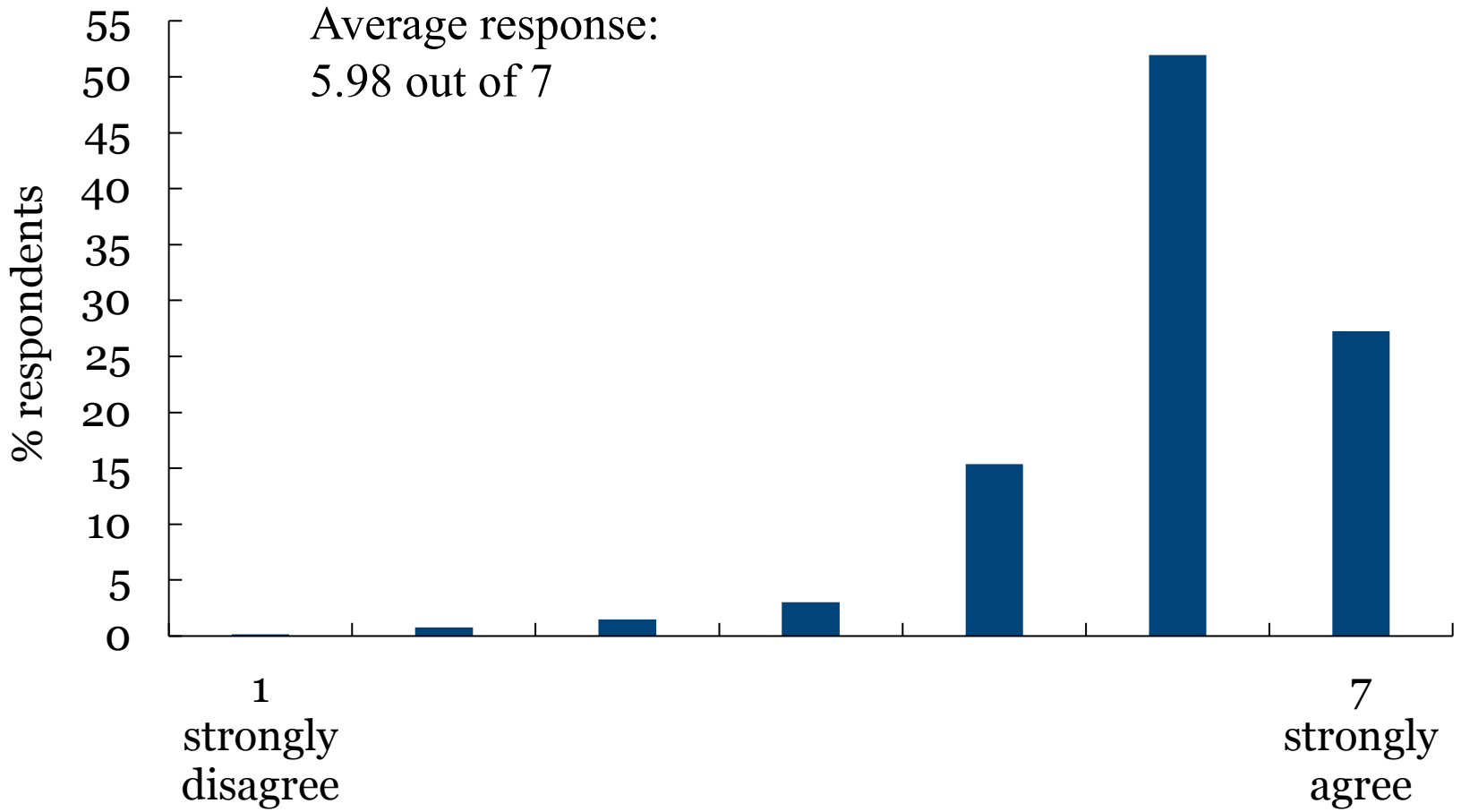
The library's reference service (in-person, phone, email, or chat) is helpful to me.



Library equipment (computers, copiers, printers, etc.) meets my needs.



Overall, I find the library easy to use.



The survey also contained these open-ended questions:

"One thing that the library could do now to increase its usefulness to me is. . ."

"In my ideal world, the library would. . ."

"Anything else you'd like to tell us?"

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